



NEW YORK STATE SENATOR

Brad Hoylman-Sigal

## Important Phone Numbers 2025

SENATOR BRAD HOYLMAN-SIGAL January 9, 2025

# Important Phone Numbers

For general New York City inquiries, call **311** or **TTY 212-504-4115**.  
For emergencies, call **911**. For mental health crises, call or text **988**.

## Números Telefónicos Importantes

Para preguntas o servicios generales en la Ciudad de Nueva York, llame al **311** o **TTY 212-504-4115**. Para emergencias, llame al **911**. Para crisis de salud mental, llame o envíe un mensaje de texto al **988**.

### Bias Incidents / Hate Crimes

#### Incidentes de Prejuicio / Crímenes de Odio

Manhattan DA Hate Crimes Unit.....	212-335-3100 (Voice)
.....	TTY 212-335-9500
NYS Hate Crime and Bias Hotline.....	888-392-3644
.....	or text HATE to 81336

### Children / Niños

NYS Child Abuse Hotline .....	800-342-3720
Child Care Complaints.....	311 or 800-732-5207
Dept. of Youth and Community Development.....	800-246-4646
Health Clinic at The Door.....	212-453-0222
NYC Administration for Children's Services (ACS).....	212-341-0900
NYS Foster Care and Adoption .....	800-345-KIDS (5437)

### Crime / Crimen

Emergency/Crime in Progress.....	911
Local Precincts	
(Each precinct has a community council composed of civilians who hold regular meetings open to the public, with the precinct officers, to discuss issues and community concerns)	
6th Precinct (West 14th to Houston Street).....	212-741-4811
10th Precinct (43rd to 14th Street West of 7th Ave.).....	212-741-8211
13th Precinct (29th to 14th Street East of 7th Ave.).....	212-477-7411
20th Precinct (Upper West Side, 59th St. to 86th St.).....	212-580-6411
24th Precinct (Upper West Side, 86th St. to Cathedral Pkwy.).....	212-678-1811
Central Park Precinct .....	212-570-4820
Midtown North Precinct (West 40s, 50s).....	212-767-8400
Midtown South Precinct (Midtown 30s, Low 40s).....	212-239-9811
Police Service Area 4 (NYCHA) .....	212-375-9360
NYS Attorney General .....	800-771-7755

### Disability Issues / Asuntos de Discapacidad

Americans with Disabilities Act Information Line .....	800-514-0301
.....	TTY 833-610-1264
Center for the Independence of the Disabled, NY.....	212-674-2300
Disability Rent Increase Exemption (DRIE) Program.....	311
.....	TTY 212-639-9675
Lighthouse Guild (Visually impaired).....	212-769-6200
Mayor's Office for People with Disabilities.....	311
.....	TTY 212-504-4115
Video Phone .....	646-396-5830
New York Relay Service .....	711
Visiting Nurse Service.....	866-986-7691

### Emergency Preparedness / Preparación ante Emergencias

NYC Office of Emergency Management (incl. Ready NY) .....	311
NYS Office of Emergency Management.....	518-292-2200

American Red Cross/Greater NY .....	877-733-2767
ASPCA .....	212-876-7700
Citizens Committee for NYC.....	212-989-0909
New York Disaster Interfaith Services.....	212-669-6100

### Environmental Action / Acción Ambiental

NYC Department of Environmental Protection.....	311
NYS Department of Environmental Conservation Police (Dispatch) ..	844-332-3267
NYS Department of Environmental Conservation .....	518-402-8044
NYS Spill Hotline.....	800-457-7362
U.S. Environmental Protection Agency (EPA).....	877-251-4575

### General Information or Assistance / Información General o Asistencia

Birth/Death Certificates.....	311
Domestic Partner Registration (City Clerk) .....	311 or 212-639-9675
Elections/Voter Registration NYC.....	866-VOTE-NYC
.....	TTY 212-487-5496
Fire Department Headquarters.....	718-999-2000
Historic Districts Council.....	212-614-9107
IDNYC (Municipal ID).....	311
Landmarks Preservation Commission .....	212-669-7817
Landmark West.....	212-496-8110
Libraries, NY Public (General Info).....	917-275-6975
Marriage License Information (City Clerk) .....	311 or 212-639-9675
Motor Vehicles, Department.....	212-645-5550
NY Landmarks Conservancy.....	212-995-5260
NYC Department of Consumer Affairs (DCA).....	311
NYC Service Volunteer Opportunities .....	311
NYS Division of Consumer Protection .....	800-697-1220
NYS Department of Financial Services Consumer Hotline .....	800-342-3736
- To report issues with your insurance company	
Post Office, NY Consumer Affairs.....	212-330-3667
Small Business Administration (SBA) New York District Office .....	212-264-4354
State Board of Elections.....	518-474-6220
Street Fair/Closure Permits.....	311
Village Preservation .....	212-475-9585
Waterfront Alliance.....	212-935-9831
Zoning/Dept. of City Planning.....	212-720-3300

### Health / Salud

Alcoholics Anonymous.....	212-647-1680
Alzheimer's Association 24/7 Helpline .....	800-272-3900
American Cancer Society.....	800-227-2345
American Heart Association.....	212-878-5900
Callen-Lorde Health Center (LGBT health concerns) .....	212-271-7200
Centers for Disease Control and Prevention.....	TTY 888-232-4636/800-232-4636
Community Health Advocates Insurance Helpline.....	888-614-5400
Community Healthcare Network.....	866-246-8259
Compassion and Choices End of Life Consultation Hotline.....	800-247-7421
Gay Men's Health Crisis (GMHC) Hotline.....	800-243-7692
Testing Center .....	English: 212-367-1100/Español: 212-367-1227
General Inquiries .....	212-367-1000
Health Insurance Enrollment (Federal).....	TTY 855-889-4325/800-318-2596
Narcotics Anonymous.....	212-929-7117
NYC Alzheimer's Association .....	646-418-4466
NYC Department of Health Call Center (24-hour, Multilingual) .....	311