



NEW YORK STATE SENATOR

Brad Hoylman-Sigal

Important Phone Numbers 2025

SENATOR BRAD HOYLMAN-SIGAL January 9, 2025

Important Phone Numbers

For general New York City inquiries, call **311** or **TTY 212-504-4115**.
For emergencies, call **911**. For mental health crises, call or text **988**.

Números Telefónicos Importantes

Para preguntas o servicios generales en la Ciudad de Nueva York, llame al **311** o **TTY 212-504-4115**. Para emergencias, llame al **911**. Para crisis de salud mental, llame o envíe un mensaje de texto al **988**.

Bias Incidents / Hate Crimes

Incidentes de Prejuicio / Crímenes de Odio

Manhattan DA Hate Crimes Unit.....	212-335-3100 (Voice)
.....	TTY 212-335-9500
NYS Hate Crime and Bias Hotline.....	888-392-3644
.....	or text HATE to 81336

Children / Niños

NYS Child Abuse Hotline	800-342-3720
Child Care Complaints.....	311 or 800-732-5207
Dept. of Youth and Community Development.....	800-246-4646
Health Clinic at The Door.....	212-453-0222
NYC Administration for Children's Services (ACS).....	212-341-0900
NYS Foster Care and Adoption	800-345-KIDS (5437)

Crime / Crimen

Emergency/Crime in Progress.....	911
Local Precincts	
(Each precinct has a community council composed of civilians who hold regular meetings open to the public, with the precinct officers, to discuss issues and community concerns)	
6th Precinct (West 14th to Houston Street).....	212-741-4811
10th Precinct (43rd to 14th Street West of 7th Ave.).....	212-741-8211
13th Precinct (29th to 14th Street East of 7th Ave.).....	212-477-7411
20th Precinct (Upper West Side, 59th St. to 86th St.).....	212-580-6411
24th Precinct (Upper West Side, 86th St. to Cathedral Pkwy.).....	212-678-1811
Central Park Precinct	212-570-4820
Midtown North Precinct (West 40s, 50s).....	212-767-8400
Midtown South Precinct (Midtown 30s, Low 40s).....	212-239-9811
Police Service Area 4 (NYCHA)	212-375-9360
NYS Attorney General	800-771-7755

Disability Issues / Asuntos de Discapacidad

Americans with Disabilities Act Information Line	800-514-0301
.....	TTY 833-610-1264
Center for the Independence of the Disabled, NY.....	212-674-2300
Disability Rent Increase Exemption (DRIE) Program.....	311
.....	TTY 212-639-9675
Lighthouse Guild (Visually impaired).....	212-769-6200
Mayor's Office for People with Disabilities.....	311
.....	TTY 212-504-4115
Video Phone	646-396-5830
New York Relay Service	711
Visiting Nurse Service.....	866-986-7691

Emergency Preparedness / Preparación ante Emergencias

NYC Office of Emergency Management (incl. Ready NY)	311
NYS Office of Emergency Management.....	518-292-2200

American Red Cross/Greater NY	877-733-2767
ASPCA	212-876-7700
Citizens Committee for NYC.....	212-989-0909
New York Disaster Interfaith Services.....	212-669-6100

Environmental Action / Acción Ambiental

NYC Department of Environmental Protection	311
NYS Department of Environmental Conservation Police (Dispatch) ..	844-332-3267
NYS Department of Environmental Conservation	518-402-8044
NYS Spill Hotline.....	800-457-7362
U.S. Environmental Protection Agency (EPA).....	877-251-4575

General Information or Assistance / Información General o Asistencia

Birth/Death Certificates.....	311
Domestic Partner Registration (City Clerk)	311 or 212-639-9675
Elections/Voter Registration NYC.....	866-VOTE-NYC
.....	TTY 212-487-5496
Fire Department Headquarters.....	718-999-2000
Historic Districts Council.....	212-614-9107
IDNYC (Municipal ID).....	311
Landmarks Preservation Commission	212-669-7817
Landmark West.....	212-496-8110
Libraries, NY Public (General Info).....	917-275-6975
Marriage License Information (City Clerk)	311 or 212-639-9675
Motor Vehicles, Department.....	212-645-5550
NY Landmarks Conservancy.....	212-995-5260
NYC Department of Consumer Affairs (DCA).....	311
NYC Service Volunteer Opportunities	311
NYS Division of Consumer Protection	800-697-1220
NYS Department of Financial Services Consumer Hotline	800-342-3736
- To report issues with your insurance company	
Post Office, NY Consumer Affairs.....	212-330-3667
Small Business Administration (SBA) New York District Office	212-264-4354
State Board of Elections.....	518-474-6220
Street Fair/Closure Permits.....	311
Village Preservation	212-475-9585
Waterfront Alliance.....	212-935-9831
Zoning/Dept. of City Planning.....	212-720-3300

Health / Salud

Alcoholics Anonymous.....	212-647-1680
Alzheimer's Association 24/7 Helpline	800-272-3900
American Cancer Society.....	800-227-2345
American Heart Association.....	212-878-5900
Callen-Lorde Health Center (LGBT health concerns)	212-271-7200
Centers for Disease Control and Prevention.....	TTY 888-232-4636/800-232-4636
Community Health Advocates Insurance Helpline.....	888-614-5400
Community Healthcare Network.....	866-246-8259
Compassion and Choices End of Life Consultation Hotline.....	800-247-7421
Gay Men's Health Crisis (GMHC) Hotline.....	800-243-7692
Testing Center	English: 212-367-1100/Español: 212-367-1227
General Inquiries	212-367-1000
Health Insurance Enrollment (Federal).....	TTY 855-889-4325/800-318-2596
Narcotics Anonymous.....	212-929-7117
NYC Alzheimer's Association	646-418-4466
NYC Department of Health Call Center (24-hour, Multilingual)	311

NYC Health & Hospitals	844-NYC-4NYC (692-4692)
NYC Well (Mental health issues)	888-692-9355
NY State of Health (Health insurance exchange).....	855-355-5777
NYS AIDS Hotline (Info, counseling, referrals for free, anonymous or confidential testing)	800-541-2437
NYS/Crisis Text Line (Anonymous texting service).....	Text GOT5 to 741741
NYS Medical Marijuana Program Helpline	844-863-9312
Planned Parenthood.....	212-965-7000
Poison Control	800-222-1222
Ryan Community Health Center.....	212-749-1820
Substance Abuse and Mental Health Services Helpline	800-662-HELP (4357)
Suicide Prevention & Crisis Hotline.....	800-273-8255 or Call/Text 988
Teen Pregnancy (Growing Up Healthy)	800-522-5006
VillageCare	212-337-5600
Youth Clinic at The Door	212-941-9090

Housing and Tenants / Vivienda e Inquilinos

Affordable Housing Lottery Information	212-863-5610
Affordable Housing Lottery Information (Español).....	212-863-5620
Housing Code Enforcement.....	311
Housing Conservation Coordinators.....	212-541-5996
Housing Court Answers.....	212-962-4795
Met Council on Housing.....	212-979-0611
Mitchell-Lama Program (NYC HPD).....	212-863-6500
NYC Council of Cooperatives and Condos.....	212-496-7400
NYC Department of Buildings Customer Service	212-393-2949
NYC Housing Authority (NYCHA)	212-306-3000
NYC Loft Board	212-393-2616
NYC Rent Guidelines Board.....	311
NYC Tenant Helpline	311
NYS Division of Homes and Community Renewal:	
General Inquiries	866-275-3427
Lower Manhattan Borough Rent Office	212-480-6238
Rent Info Line.....	833-499-0343
Tenant Protection Unit.....	212-872-0788
West Side SRO Law Project.....	212-799-9638

Immigrant Rights / Derechos de los Inmigrantes

Accompany Capital (Formerly BCNA).....	212-898-7850
ActionNYC Public Charge Hotline	800-354-0365
Asylum Seeker Resource Navigation Center	311
Catholic Charities	888-744-7900
NY Immigration Coalition.....	212-627-2227
NYC Mayor's Office of Immigrant Affairs	212-788-7654
NYS New Americans Hotline	800-566-7636
Red Cross	877-733-2767
U.S. Citizenship & Immigration Services.....	800-375-5283

Legal Services / Servicios Legales

Advocates for Children of NY	212-947-9779
Connect NYC Crime Victims Treatment Center Hotline	212-683-0605
Gay Men's Health Crisis (GMHC) Hotline.....	800-243-7692
Her Justice (Family, immigration, domestic violence)	212-695-3800
Housing Conservation Coordinators (HCC).....	212-541-5996
Human Rights First (Immigration, human rights).....	212-845-5200
Legal Aid Society	212-577-3300
Legal Services NYC Hotline (Includes elder law)	917-661-4500
Mobilization for Justice.....	212-417-3700

National Disability Rights Network.....	202-408-9514
NY Lawyers for the Public Interest	212-244-4664
NY Legal Assistance Group (NYLAG).....	212-613-5000
Urban Justice Center.....	646-602-5600
Volunteers of Legal Service.....	212-966-4400

Lesbian / Gay / Bisexual / Transgender Issues Asuntos de Lesbianas / Gays / Bisexuales / Transgéneros

Callen-Lorde Health Center	212-271-7200
Gay & Lesbian Anti-Violence Project	212-714-1141
Gay Men's Health Crisis (GMHC) General Inquiries	212-367-1000
PFLAG NYC (Parents & Friends).....	646-240-4288
SAGE National LGBT Elder Hotline	877-360-5428
Services & Advocacy for LGBT Elders (SAGE).....	212-741-2247
The LGBT Center (Main).....	212-620-7310
Transgender & Gender Nonconforming Support.....	646-556-9300

Making a Complaint / Presentar una Queja

For all crime/fire/health emergencies, call 911.

Complaints about air/noise/water/sewer/industrial waste, call NYC Dept. of Environmental Protection	311
Health-related complaints, such as food or restaurant problems, rats or other pests, call the NYC Dept. of Health and Mental Hygiene	311
For complaints about City services or info about neighborhood affairs, you may also call the Mayor's Community Affairs Unit	212-788-7418
Or call your local Community Board:	
Community Board 2 (Village/SoHo/NoHo/Little Italy/Chinatown) ..	212-979-2272
Community Board 4 (Chelsea/Hell's Kitchen).....	212-736-4536
Community Board 5 (Midtown)	212-465-0907
Community Board 7 (Upper West Side/Lincoln Square)	212-362-4008

Other important direct complaint numbers:

AG Labor Bureau	212-416-8700
Arson Hotline	311
Asbestos Enforcement	311
Childcare Complaint Assistance.....	311
Con Ed Emergencies, Electric or Gas	911 or 800-752-6633TTY 800-642-2308
Federal Communications Commission (FCC).....	888-225-5322
Mayor's Office of Film, Theatre & Broadcasting	212-489-6710
Medicaid Fraud Hotline.....	877-873-7283
NYC Commission on Human Rights Law Enforcement Bureau.....	212-306-7450
NYC Office of Technology and Innovation (née DoITT) Cable issues...212-639-9675	
NYC Department of Investigation.....	212-825-5900
NYS Attorney General's Information & Complaint Helpline	800-771-7755
NYS Division of Human Rights	888-392-3644
NYS Inspector General	800-367-4448
Report Illegal Cannabis Shops (NYS Office of Cannabis Management)	311
Taxi Complaint.....	311
U.S. Post Office.....	800-275-8777
Utilities Complaints, NYS Public Service Commission	800-342-3377

Parks / Parques

General NYC Parks Inquiries/Complaints	311
Hudson River Park Trust.....	212-627-2020
Tennis: Central Park.....	212-280-0206

Pets / Mascotas

NYC Animal Care Center/Manhattan (Adoption/fostering/lost).....212-788-4000
American Society for the Prevention of Cruelty to Animals (ASPCA)
(adoption/report animal cruelty)..... 212-876-7700, ext. 4450

Poverty / Homelessness / Public Assistance Pobreza / Falta de Vivienda / Asistencia Pública

City Harvest.....646-412-0600
Coalition for the Homeless.....212-776-2000
Food Bank.....212-566-7855
Food Assistance.....311
Fortune Society (Training and placement for formerly incarcerated) 212-691-7554
Home Energy Assistance Program (HEAP).....718-557-1399
Homeless Hotline.....311
Housing Works (People with HIV/AIDS).....347-473-7400
Hunger-Free America.....212-825-0028
Literacy Assistance Center.....212-803-3316
NYC Department of Homeless Services.....212-361-8000
NYC Housing Authority (NYCHA).....212-306-3000
NYC Medicaid Helpline.....888-692-6116
NYS Fair Hearings (Benefits cut off).....518-474-8781
NYS Temporary/Disability Assistance.....800-342-3009
Partnership for the Homeless.....212-645-3444
Public Benefits Resource Center (Community Service Society).....212-614-5552
Urban Justice Center.....646-602-5600

Recreation Centers (Gyms, Programs, Pools) Centros de Recreación (Gimnasios, Programas, Piscinas)

Chelsea Rec Center (430 W. 25th St.).....212-255-3705
Constance Baker Motley (348 E. 54th St.).....212-754-5411
Gertrude Ederle (232 W. 60th St.).....212-397-3159
Marlene Meyerson JCC (334 Amsterdam Ave.).....646-505-4444
Tony Dapolito (1 Clarkson St. & 7th Ave. So.).....212-242-5228
West Side YMCA (5 W. 63rd St.).....212-912-2600

Schools / Escuelas

NYC Department of Education.....718-935-2200
Special Investigator Complaint Line.....212-510-1500
City University of New York (CUNY) Admissions.....212-997-CUNY (2869)
Baruch College Dean of Students.....646-312-4570
Borough of Manhattan Community College.....212-220-8000
City College.....212-650-7000
CUNY Graduate Center.....212-817-7000
Hunter College.....212-772-4000
John Jay College of Criminal Justice.....212-237-8000
State University of New York (SUNY).....518-320-1100

Senior Citizen Issues / Asuntos de Ciudadanos de la Tercera Edad

Access-A-Ride.....877-337-2017 or 718-393-4999
Citymeals on Wheels.....212-687-1234
DOROT.....212-769-2850
Elderly Pharmaceutical Insurance Coverage (EPIC) Program.....800-332-3742
Encore 49 Residence.....212-581-3490
Goddard Riverside
Older Adult Center (593 Columbus Ave. at 88th St.).....212-873-6600
Lincoln Square Older Adult Center.....212-874-0860
Greenwich House Administrative Office.....212-242-4140

Senior Center on the Square.....212-777-3555
Westbeth Artists Housing Senior Center.....212-691-1500
Hudson Guild Senior Center.....212-760-9800
Jewish Association Serving the Aged (JASA).....212-273-5272
Medicare.....800-633-4227
Medicare Rights Center.....800-333-4114
NY Foundation for Senior Citizens.....212-962-7559
NYC Department for the Aging Hotline.....212-244-6469 or 311
NYC Department for the Aging Resource Center.....212-442-3103
NYS Office for the Aging (NY Connects).....800-342-9871
Penn South Program for Seniors.....212-243-3670
Project FIND.....212-874-0300
Selfhelp Community Services.....212-971-7600
Senior Citizen Rent Increase Exemption (SCRIE).....311 or 929-252-7242
Senior Planet Tech Support Hotline.....888-713-3495
Services and Advocacy for LGBT Elders (Midtown Center).....646-576-8669
Social Security.....800-772-1213
Visiting Neighbors.....212-260-6200

Taxes / Impuestos

Internal Revenue Service.....800-829-1040
NYC Department of Finance.....311
NYS Department of Taxation and Finance.....518-457-5181
Low Income Tax Clinic/Lincoln Square Legal Services.....212-636-6934

Transportation / Transportación

Access-A-Ride.....877-337-2017
CitiBike.....855-BIKE-311 (2453-311)
MTA.....212-878-7000
MTA Travel Information.....511
NYC Parking Information.....311
NYS Dept. of Motor Vehicles.....718-966-6155
Permanent Citizens Advisory Committee for the MTA.....212-878-7087
Taxi & Limousine Commission (TLC).....212-NYC-TAXI (692-8294)

Veterans Issues / Veteranos

Department of Veterans Affairs Crisis Helpline.....877-424-3838, press 1
VA NY Harbor Healthcare System Manhattan Campus.....212-686-7500
United Spinal Association.....718-803-3782

Women's Issues / Asuntos de la Mujer

Domestic Violence Hotlines:
Safe Horizon Domestic Violence Hotline.....800-621-HOPE (4673)
.....TTY 866-604-5350
NYS Domestic and Sexual Violence Hotline.....800-942-6906
National Domestic Violence Hotline.....800-799-SAFE (7233)
.....TTY 800-787-3224
Help for Rape & Sexual Assault Victims.....212-227-3000
Mount Sinai Sexual Assault Violence Intervention (SAVI) Program.....212-423-2140
National Institute for Reproductive Health.....212-343-0114
Nontraditional Employment for Women.....212-627-6252
Office of Victim Services.....800-247-8035
Planned Parenthood.....212-965-7000
Teen Pregnancy (Growing Up Healthy).....800-522-5006
Womankind (Formerly NY Asian Women's Center).....888-888-7702

■ *This isn't an exhaustive list! If you know of other entities providing services in our area that should be included—or incorrect listings—please contact our office.*