



NEW YORK STATE SENATOR

Andrew J. Lanza

## Heat & Hot Water Hotline Up and Running to Help New Yorkers Across the City Quickly Resolve Outages

ANDREW J LANZA December 20, 2010

Heat & Hot Water Hotline - 212-669-7250

Email -

[GetHelp@pubadvocate.nyc.gov](mailto:GetHelp@pubadvocate.nyc.gov)

## Don't Go Another Day Without Heat. Report it.

Step 1:

Contact your Landlord

Allow your Building Management the Chance to Restore Heat

**Step 2:**

Call 3-1-1

Record your complaint number and an HPD inspector will visit your building to issue violations or make boiler repairs.

**Step 3:**

Call Senator Lanza @ 718-984-4073

Our Constituent Services Associates will work with you, the Public Advocate, your landlord and HPD to ensure heat is restored as quickly as possible.