



NEW YORK STATE SENATOR

Andrew J. Lanza

## Hurricane Sandy Disaster Assistance Resources & Information

ANDREW J LANZA November 5, 2012

SEE ATTACHED FLYER

### FEDERAL DISASTER ASSISTANCE

Anyone affected by Hurricane Sandy (homeowners, renters, and businesses) can apply for federal disaster assistance(FEMA). There are 3 ways to apply for FEMA assistance:

Call 1-800-621-3362

Call TTY 1(800)462-7585 (For people with speech or hearing impairments)

Online at: <http://www.disasterassistance.gov/>

Smartphone: m.fema.gov

Before you call, be sure to have the following information ready:

- Address of affected property
- Insurance information
- Social Security Number
- Current and pre-disaster address
- All Insurance information and total household annual income
- A routing number and account number from your bank
- A description of your losses that were caused by the disaster
- After you've completed your application for assistance, you will receive a FEMA application number. Write down this number and keep it for future reference

### DISASTER ASSISTANCE SERVICE CENTERS ON STATEN ISLAND

There are full-service sites operating at two locations on Staten Island with information about

applying for emergency social and economic assistance. The Federal Emergency Management Agency (FEMA) is available there to help homeowners apply for loans. If you have problems accessing this list, please call 311.

Mount Loretto at 6581 Hylan Blvd. at Sharrotts Road - Open 10 AM – 5 PM

Miller Field at 600 New Dorp Lane - Open 24/7

Father Capodanno Blvd. and Hunter Avenue – Open 24/7

#### HURRICANE SANDY HOTLINE CONTACTS AND NUMBERS

- New York State Hurricane Sandy Helpline: 1-888-769-7243 / 1-518-485-1159
- For Aging/Elderly: 1-800-342-9871
- For Businesses seeking storm help (power issues, flooding, etc.): 1-888-769-7243 / disastercustomerservice@sba.gov
- For Chemical/Oil Spills: 1-800-457-7362
- For Disability Assistance: 1-800-342-3009
- For Insurance or Banking issues: 1-800-339-1759
- For Mental Health (Stress & Anxiety) Hotline: 1-800-985-5990
- For PETS (Residents unable to evacuate with, assistance, retrieval): (347) 573-1561
- For Sheltering/Meals:

Salvation Army: 1-800-SAL-ARMY

The Red Cross: 1-800-RED-CROSS

- For Temporary Disability Assistance: 1-800-342-3009
- For Transportation: (518) 485-8621
- For Utilities: 1-800-342-3377 (7:30am - 7:30pm)

#### FOOD, BLANKET, AND WATER DISTRIBUTION LOCATIONS

For updates please check [lanza.nysenate.gov](http://lanza.nysenate.gov) or

[www.nyc.gov/html/misc/html/2012/foodandwater.html](http://www.nyc.gov/html/misc/html/2012/foodandwater.html)

- Corner of Mill Road and New Dorp Lane - 12pm - 4pm
- Father Capodanno Boulevard and Hunter Avenue - 12pm - 4pm
- Senator Andrew Lanza's Office – 3845 Richmond Ave. (Back parking lot) – 9am – 5pm

#### LIST OF EMERGENCY SHELTERS FOR HURRICANE SANDY

As recovery efforts continue, Hurricane Sandy public shelters have been consolidated. Please see the current list of shelters below. If you have questions, please call 311.

- Susan Wagner HS 1200 Manor Rd, Staten Island, NY 10314
- Tottenville HS 100 Luten Ave, Staten Island, NY 10312

#### POWER OUTAGES

To report power outages Contact ConEd at 1800-752-6633 or [www.coned.com](http://www.coned.com). You can also contact Senator Lanza's office at 718-984-4073

#### FALLEN TREES

- Downed trees on city property should be reported by calling 311.
  - The Southern Baptist Disaster Relief team is on the ground to help Staten Islanders remove private trees that have fallen on private property. If you have a private tree that has fallen on your property and you would like it removed for free, please email the exact address to [nyccouncil50@yahoo.com](mailto:nyccouncil50@yahoo.com) and we will ask this team to come down, assess it and remove it.
- \*\*\*\*\*Please note, this service is only available for private trees on private property. The Parks Department is responsible for removing city owned trees.\*\*\*\*\*

#### BRIDGES, SUBWAYS, COMMUTER RAILWAYS AND ROADS

For the latest information regarding subway, bus and commuter rail availability, visit:

- <http://www.mta.info/>
- <http://www.nyc.gov/html/dot/html/ferrybus/ferintro.shtml>
- <http://www.mta.info/lirr/>
- <http://www.panynj.gov/alerts-advisories/inclement-weather.html>

Fare Waivers Information:

- <http://www.governor.ny.gov/press/10312012transportationemergency>

For the latest info on bridge and tunnel closures, visit:

- <http://www.mta.info/>
- <http://www.panynj.gov/alerts-advisories/inclement-weather.html>

#### PHARMACIES THAT ARE OPEN AND DELIVERING:

visit [www.health.ny.gov/environmental/emergency/weather/hurricane/open\\_pharmacies.htm](http://www.health.ny.gov/environmental/emergency/weather/hurricane/open_pharmacies.htm)