



NEW YORK STATE SENATOR

Kenneth P. LaValle

Senator Ken LaValle: PSEG/Long Island Warning About Email Scam

KENNETH P. LAVALLE January 10, 2014

| ISSUE: **ENERGY**

PSEG Long Island is alerting customers not to be defrauded by a scam in which fraudulent emails appear to be sent from their utility. The emails request personal information from the customer, leading to identity theft.

PSEG Long Island has received reports of customers receiving such emails and urges its customers to be wary of types of suspicious emails. The utility would not ask its customers to provide personal information online until they first log into My Account.

If you receive a suspicious email, do not provide any personal information, do not download any attachments, and do not click on any links in the email.

“We take very seriously any attempt to defraud our customers,” said Dan Eichhorn, vice president, customer service at PSEG Long Island. “We ask our customers to be wary of emails that demand immediate payment and threaten service termination. When in doubt, delete the email and call PSEG Long Island at [1-800-490-0025](tel:1-800-490-0025) to report the email.”

What to do if you get an email

Customers should delete any suspicious emails and visit www.psegliny.com to log into My Account, call PSEG Long Island directly at [1-800-490-0025](tel:1-800-490-0025) or visit a local PSEG Long Island Customer Service Center. Service Centers are open Monday through Friday, 8:30 a.m. to 5:00 p.m. with locations listed on customer bills and online at: <https://www.psegliny.com/page.cfm/Account/Payment/CustomerServiceCenters>. Any customer who has doubts about the legitimacy of any email from PSEG Long Island, especially one in which payment is requested, should call PSEG Long Island directly.