



NEW YORK STATE SENATOR

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## PSEG Long Island Warns Customers About an Email Payment Scam

JOHN J. FLANAGAN January 16, 2014

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**PSEG Long Island** is alerting customers not to be defrauded by a scam in which fraudulent emails appear to be bills sent from their utility. The emails request personal information from the customer, leading to identity theft.

PSEG Long Island has received reports of customers receiving such emails and urges its customers to be wary of these types of suspicious emails. The utility would not ask its customers to provide personal information online without first logging into My Account.

If you receive a suspicious email, do not provide any personal information, do not download any attachments, and do not click on any links in the email.

“We take very seriously any attempt to defraud our customers,” said Dan Eichhorn, vice president, customer services, PSEG Long Island. “We ask our customers to be wary of emails that demand immediate payment and threaten service termination. When in doubt, delete the email and call PSEG Long Island at 1-800-490-0025 to report the email.”

### **What to do if you get an email**

Customers should delete any suspicious emails and visit [www.psegliny.com](http://www.psegliny.com) to log into My Account, call PSEG Long Island directly at 1-800-490-0025 or visit a local PSEG Long Island Customer Service Center. Service Centers are open Monday through Friday, 8:30 a.m. to 5:00 p.m. with locations listed on customer bills and online at [www.psegliny.com/page.cfm/Account/Payment/CustomerServiceCenters](http://www.psegliny.com/page.cfm/Account/Payment/CustomerServiceCenters).

Any customer who has doubts about the legitimacy of any email from PSEG Long Island, especially one in which payment is requested, should call PSEG Long Island directly.

Please [click here](#) to visit PSEG Long Island's web site.

Please [click here](#) for information on how to protect your identity.