



NEW YORK STATE SENATOR

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## Rain, Wind, Flooding Expected Over Next Several Days

MARTIN J. GOLDEN October 1, 2015

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NEW YORK – With heavy rain and windy conditions expected over the next several days, and the impact of Hurricane Joaquin to our area still uncertain, Con Edison reminds customers to prepare for the potential of power outages and to stay safe. Utility crews will be ready throughout the coming weekend to respond to any service problems that occur.

The combination of heavy rain and high winds in parts of the region could cause trees and branches to hit overhead lines, bringing wires down and knocking customers out of power. Multiple days of rain can soften the ground, making it more likely that some trees may fall.

Anyone who sees downed wires should stay away from them, as they may be live.

Do not touch downed wires with your hands or any object. Be aware that downed wires can be hidden from view by leaves, tree limbs or water.

Customers can report service problems and restoration status at [www.conEd.com](http://www.conEd.com) or by calling 1-800-75-CONED (1-800-752-6633). When reporting an outage, customers should have their Con Edison account number available, if possible, and report whether their neighbors also have lost power.

Click [here](#) to see a video on the restoration process. Depending on the severity of storm damage, crews will give priority to restoring service lines that will provide power to the most customers as quickly as possible, then move on to restore smaller groups and individual customers who are without power.

Customers who report outages will be called by Con Edison with their estimated restoration times as they become available.

Con Edison offers a number of mobile solutions so you can manage your accounts, report and check the status of an outage, learn energy-saving tips, and more. Text REG to OUTAGE (688243) to sign up for text notifications, and follow the prompts.

Customers can also download Con Edison's free iPhone and Android app, My conEdison, to report and check the status of a power problem, and view the company's interactive online outage map.

Con Edison offers the following tips to customers to help weather the possible effects of a hurricane:

- Report all downed wires to Con Edison and your local police department immediately.
- If a power line falls on your car while you're in it, stay inside the vehicle and wait for emergency personnel.
- If your power goes out, disconnect or turn off appliances that would otherwise turn on automatically when service is restored. If several appliances start up at once, the electric circuits may overload.
- Check to make sure your flashlights and any battery-operated radios or televisions are in working order. Make sure you have a supply of extra batteries.

- For more storm tips and preparation, go to [www.conEd.com](http://www.conEd.com)

Customers can follow Con Edison on Twitter or like us on Facebook for general outage updates, safety tips and storm preparation information.

The company is in close contact with the New York City Office of Emergency Management and the Westchester County Department of Emergency Services to coordinate storm-response if needed.

<http://bcove.me/az2cyioh>