



NEW YORK STATE SENATOR

Jose Peralta

## Easy access to your government

JOSE PERALTA April 24, 2010

Assistance from the State Office for the Aging for senior citizens. Call between 8:00 a.m. and 4:00 p.m., weekdays.\*

**CHILD ABUSE ⇒ 1-800-342-3720**

To report cases of child abuse or neglect to NYS Child Protective Services. (24/7)

**CONSUMER PROTECTION ⇒ 1-800-697-1220**

Information on reducing telemarketing calls and junk mail, and how to file a complaint with the Consumer Protection Board. 9 a.m. - 5 p.m. weekdays, [www.consumer.state.ny.us](http://www.consumer.state.ny.us)

**DRUG ABUSE ⇒ 1-877-846-7369**

Information about drug, alcohol or gambling abuse and assistance or confidential referrals. Call 24 hours a day, 7 days a week.

**EPIC ⇒ 1-800-332-3742**

**(Elderly Pharmaceutical Insurance Coverage)**

Information about the state prescription drug program for senior citizens and assistance in obtaining and filling out forms. Call between

and information for victims of family violence. Call 24 hours a day, 7 days a week.

**BANKING ⇒ 1-877-226-5697**

For consumer complaints and information concerning state financial institutions, such as savings banks, commercial banks or credit unions. Call between 9:00 a.m. and 5:00 p.m., weekdays.

**INSURANCE ⇒ 1-800-342-3736**

Assistance from the State Insurance Dept. on all types of insurance questions. 9 a.m. - 5 p.m. weekdays. [www.ins.state.ny.us](http://www.ins.state.ny.us)

**TAXPAYER ASSISTANCE ⇒ 1-800-CALL-TAX**

For income tax information. For questions on the sales tax, call 1-800-698-2909. Call between 8:30 a.m. and 4:30 p.m., weekdays.\*

**TOURIST INFORMATION ⇒ 1-800-CALL-NYS**

For travel information in New York, information on "I Love NY" tour packages, and travel and ski guides. Call between 8:30 a.m. and 5:00 p.m., weekdays.\*

**VETERANS ⇒ 1-888-838-7697**

Information on the state and federal veterans