



NEW YORK STATE SENATOR

John A. DeFrancisco

Indi L. Shelby

JOHN A. DEFRANCISCO May 11, 2011



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**Award:** HONORING WOMEN IN NEW YORK

**Year:** 2011

Indi L. Shelby arrived at the Visiting Nurse Association of Central New York, Inc. more than 24 years ago as Director of Patient Services. For the past eight years, Ms. Shelby has served as President and Chief Executive Officer of Visiting Nurses A Systems, Inc. the parent or sister agencies, Independent Health Care Services, Inc., The Visiting Nurses Association Foundation of Central New York, and the Visiting Nurse Association of Central New York, Inc. as well as affiliate agency, CCH Home Care & Palliative Services, Inc. Her leadership has been instrumental in not only promoting positive change for all organizations within the corporate system, but also for solidifying its position as one of Central New York's most trusted, respected and widely known home care systems.

Her leadership style is focused on patient needs and service. Ms. Shelby believes that the most critical attributes of leadership are integrity and honesty with quality being her top priority, and she infuses her staff with this commitment.

Ms. Shelby's commitment and service transcends agency walls and into the community at large as evidenced by her dedication to and membership in many diverse organizations. She currently serves on the Board of Directors at Community General Hospital, Francis House, and the Home Care Association of New York State. Ms. Shelby is also a member of the Governor-appointed Home Health Care Reimbursement Workgroup, charged with studying the impact of changes to the home care reimbursement system.

Ms. Shelby earned both her Bachelor's and Master's degrees in Nursing from Rutgers University.