



NEW YORK STATE SENATOR

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Who to Contact to Locate Family Members Impacted by Recent Hurricanes and Earthquakes

KEMP HANNON September 27, 2017

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If you are still trying to locate family members impacted by recent hurricanes or earthquakes, please see the information below on whom to contact.

US Department of State

- **Email:** MariaEmergencyUSC@state.gov and provide as much information as possible (at a minimum, please provide the full name, gender, and last known location of the U.S. citizen)

- **Call:** [1-888-407-4747](tel:1-888-407-4747) (from the U.S. & Canada), [+1-202-501-4444](tel:+1-202-501-4444) (from Overseas)
- **Website:** Visit [Task Force Alert](#) and select “2017 Storm Maria”
 - o If you are entering information about a U.S. citizen in Dutch St. Maarten, Anguilla, Saba, or St. Eustatius use “Netherlands” as the Last Known Country.
 - o If you are entering information about a U.S. citizen in French St. Martin, Montserrat, St. Barthélemy, or St. Kitts and Nevis, Guadeloupe, Dominica, Martinique, St. Lucia, Antigua and Barbuda, St. Vincent and the Grenadines, or the British Virgin Islands use “Barbados” as the Last Known Country.
 - o If you are entering information about a U.S. citizen in Turks and Caicos, use “The Bahamas” as the Last Known Country.
 - o If you have difficulty using Task Force Alert, please email MariaEmergencyUSC@state.gov and provide as much information as possible about your loved one.

American Red Cross

The American Red Cross Safe and Well website is a free public reunification tool that allows individuals and organizations to register and post messages to indicate that they are safe, or to search for loved ones. Registrations can also be completed by texting SAFE to 78876.

Messages exist in both Spanish and English.

To speak with someone at the American Red Cross concerning a missing friend or relative, please contact 1-800 RED CROSS ([1-800-733-2767](tel:1-800-733-2767)).

U.S. Citizens Needing Assistance in Caribbean Islands

If you are in the affected area and need immediate emergency assistance, please contact local authorities:

- BES Islands (Bonaire, St. Eustatius, and Saba): 911
- Dominica: 911
- Saint Vincent: 911 or 999
- The Grenadines: 911 or 999
- British Virgin Islands: 999
- Saint Maarten (Dutch side): 911, monitor updates from local emergency management officials on St. Maarten Government Radio, Frequency 107.9 MHz.
- Saint Martin and St. Barthelemy: The French Ministry of Interior has set up a public line emergency line: Tel: [01 82 71 03 37](tel:0182710337)
- The Bahamas: 919 or 911

Stay informed:

View the latest information from U.S. Embassies and Consulates in the region:

Barbados and the Eastern Caribbean:

[U.S. Embassy Barbados](#)

See the latest [Security and Emergency Messages](#)

Emergency After-Hours Telephone: [\(246\) 227-4000](tel:(246)227-4000)

Curacao:

[U.S. Consulate General Curacao](#)

See the latest [Security and Emergency Messages](#)

Emergency After-Hours Telephone: [+\(599\)\(9\) 510-6870](#)

The Bahamas:

[U.S. Embassy Bahamas](#)

See the latest [Security and Emergency Messages](#)

Emergency After-Hours Telephone [+\(242\)357-7004](#)

The Dominican Republic:

[U.S. Embassy Santo Domingo](#)

See the latest [Security and Emergency Messages](#)

Emergency After-Hours Telephone: [\(809\) 567-7775](#)

Earthquake in Mexico

- For U.S. citizens facing emergencies, they should contact the U.S. Embassy by calling [011-52-55-5080-2000](#). Please note, when in Mexico, you dial [55-5080-2000](#).
- Contact the [U.S. Embassy in Mexico City](#), located at [Paseo de la Reforma 305](#), Colonia Cuauhtémoc, Mexico D.F. 06500. The U.S. Embassy is open Monday through Friday from [8:00 a.m. to 5:00 p.m.](#)
- You may also call [011-52-55-5080-2000](#).

- Contact information for the U.S. Consulates General in Mexico can be found on the [U.S. Embassy Mexico City](#) website.

Thank you to Senator Gillibrand for providing the information above.

**If you are still trying to look for ways to help, either by donating supplies or making monetary donations, please visit [here](#).