



NEW YORK STATE SENATOR

Susan Serino

## LETTER TO GOVERNOR DEMANDING FIX FOR BROKEN UNEMPLOYMENT SYSTEM

SUSAN SERINO May 6, 2020

| ISSUE: **COVID-19; UNEMPLOYMENT**

Senator Sue Serino today is demanding immediate action to clear the backlog of unemployment insurance claims that have left too many Hudson Valley residents in limbo for weeks. In a letter to the Governor, Serino suggests temporarily moving even more state employees to the Department of Labor to assist, cutting red tape that requires far too many New Yorkers to call the Department, and including a dedicated update on the status of claims at the daily press briefing to limit the confusion that is driving countless New Yorkers to unnecessarily call and email the Department.