#### **CHAIRMAN MAJORITY MEMBER** JUDICIARY

COMMITTEES CITIES

CHITHRAL AFFAIRS TOURISM PARKS & RECREATION

> FINANCE HEALTH RULES



DISTRICT OFFICE: 322 EIGHTH AVENUE, SUITE 1700 NEW YORK, NEW YORK 10001

PHONE: (212) 633-8052 FAX: (212) 633-8096

ALBANY OFFICE:

**ROOM 310** LEGISLATIVE OFFICE BUILDING ALBANY, NEW YORK 12247 PHONE: (518) 455-2451 FAX (518) 426-6846

e-mail: hoylman@nysenate.gov

website: hoylman.nysenate.gov

July 2019

## Dear Neighbor:

Our senior citizens made our neighborhoods the wonderful places they are today, so we owe it to them to provide support to help improve their lives. I'm proud to present this Senior Resource Guide for residents of the 27th Senate District of New York. This guide will help seniors identify important benefits, services and information available right here in the community so that their physical, social and economic needs are met.

I hope that you'll find this guide useful when making decisions and planning for the future for you or a loved one. If you have any questions or comments, I encourage you to call me at 212-633-8052.

Sincerely,

Brad Hoylman State Senator

27th Senate District

Office of New York State Senator Brad Hovlman **322 8th Avenue, Suite 1700** New York, NY 10001 Phone: (212) 633-8052

Fax: (212) 633-8096 Email: hoylman@nysenate.gov We have done our best to make this guide as complete and accurate as possible. Yet, in a city as dynamic and vibrant as ours, we may have missed useful resources. It is also common for organizations to move, change phone numbers, or close entirely. If there are additional resources or changes you feel should be included in the next edition of this guide, please feel free to contact Senator Hoylman's office at 212-633-8052 or hoylman@nysenate.gov.

The information in this publication is provided as a resource for seniors and their caregivers in New York City, but is not intended as an endorsement of any organization or service.

## **Table of Contents**

Important Numbers & Hotlines	1
Government Agencies	2
Advocacy & Action Groups	6
Benefits	11
Caregiver Support	14
Case Management & Social Services	17
Cultural & Recreational Activities	20
Community Boards	23
Companion Services	24
Consumer Protection	26
Continuing Education	27
Employment & Volunteer Opportunities	30
Financial & Tax Assistance	32
Hoarding	34
Hospitals & Healthcare	35
Housing	38
Legal Assistance	42
LGBT Services	46
Local Pharmacies	48
Long-Term Care	49
Medical Marijuana	51
Nutrition & Food Assistance	52
NYPD Police Precincts	60
Opioid Addiction Resources	62
Pet Care	63
Senior Centers	64
Technology	69
Transportation	
Veterans	73

## Important Numbers & Hotlines

In case of an emergency, please call 9-1-1.

Police, Fire or Ambulance: 9-1-1 Emergency Shelter: 3-1-1

National Runaway Safeline: (800) 786-2929

New York State Division of Human Rights: (718) 741-8400

Equal Employment Opportunity Commission: (800) 669-4000 (TTY: (800) 669-6820)

AIDS Hotline: (800) 541-AIDS En Español: (800) 233-7432

Alcoholics Anonymous: (212) 647-1680

**Battered Women Hotline:** (718) 499-2151

Centers for Disease Control and Prevention: (800) 232-4636

**Child Abuse Hotline:** (800) 342-3720

**Crime Victim Hotline:** 

(212) 577-7777, (800) 689-4357

**Domestic Violence Hotline:** (800) 621-4673

Gamblers Anonymous Hotline: (855) 222-5542

Homeless Hotline: (800) 994-6494, (212) 533-5151

Hunger Hotline: (866) 888-8777

Immigration Hotline: (212) 419-3737,

(212) 419-3737, (800) 566-7636

Narcotics Anonymous: (212) 929-6262

**Poison Control:** (800) 222-1222

Rape & Sexual Assault Hotline:

(212) 423-2140, (212) 227-3000

**Runaway Hotline:** 

(800) 786-2929, (800) RUN-AWAY

**Suicide Hotline:** (800) 273-8255

## **Government Agencies**

Call 3-1-1 to access any city agency.

## Mayor's Office for People with Disabilities

100 Gold Street, 2<sup>nd</sup> Floor New York, NY 10038 (212) 788-2830 TTY: (212) 788-2838 www.nyc.gov/mopd

#### **New York Board of Elections**

New York State:
https://www.elections.ny.gov/
New York County:
https://www.elections.ny.gov/
countyboards.html
New York City:
http://vote.nyc.ny.us/html/
home/home.shtml
Visit the websites listed
above for information about
voter registration forms and
deadlines, absentee ballots,

## New York City Commission on Human Rights

election dates, and district maps.

22 Reade St., 1st Floor New York, NY 10007 (212) 306-7450 To file a discrimination complaint call: 3-1-1 or (718) 722-3131 www1.nyc.gov/site/cchr/ index.page

## New York City Department for the Aging

2 Lafayette Street, 7<sup>th</sup> Floor New York, NY 10007 (212) 442-1100

TTY: (212) 504-4115

Call 3-1-1 or the following help

line: (800) 342-9871 www.nyc.gov/aging

## New York City Department of Veteran's Services (DVS)

Call 3-1-1 www1.nyc.gov/site/veterans/index.page

## New York City Mayor's Office of Operations

253 Broadway, 10th Floor New York, NY 10007 (212) 788-1400

## **Office of Operations: IDNYC**Call 3-1-1 for more information

and Enrollment Centers.
www.nyc.gov/idnyc
IDNYC is a government-issued
identification card that is
available to all City residents
aged 14 or older. Immigration
status does not matter.
Applicants must complete an
application and submit it at
an IDNYC Enrollment Center.
Applicants are also required to
present proof of identity and
residency in New York City.
Cards are valid for five years
from the date the application

is approved. The application process is accessible to people with limited English proficiency and people with disabilities.

#### New York State Attorney General

28 Liberty Street
New York, NY 10005
(212) 416-8000
Hotline: (800) 771-7755
www.ag.ny.gov
The Attorney General assists
New Yorkers with a variety
of legal issues including
consumer rights, public health,
environmental issues, civil

## New York State Department of Health

rights, and workers' rights.

Riverview Center
150 Broadway, Suite 355
Albany, NY 12204
(518) 402-0836
www.health.ny.gov
The New York State Department
of Health is the department of
the New York State government
responsible for public health.
The organization also provides
information and resources
regarding New York State's
Medical Marijuana Program,
which you can learn more about
by calling (866) 811-7957.

New York State Department of Motor Vehicles (DMV)
Local DMV:

366 West 31<sup>st</sup> Street
New York, NY 10001
(212) 645-5550
The NYS DMV issues driver's licenses, permits and New York State non-driver ID cards. You can also get information about insurance and driver safety, and register to vote.

## New York State Division of Homes and Community Renewal (HCR)

Manhattan offices:
641 Lexington Avenue
New York, NY 10022
Or
25 Beaver Street, 5th Floor
New York, NY 10004
(866) ASK-DHCR / (866) 2753427
http://www.pyshcr.org/

http://www.nyshcr.org/ HCR is the state agency responsible for administering rent regulation laws. HCR publishes Fact Sheets that describe major elements of rent control and rent stabilization. The organization is also responsible for mitigating tenant concerns, processing complaints against landlords, offering rent reduction programs, and providing legal protection for renters.

New York State Division of Human Rights, Age Discrimination Adam Clayton Powell State
Office Building
163 West 125<sup>th</sup> Street, 4th Floor
New York, NY 10027
(212) 961-8650
General number: (718) 741-8300
Age Discrimination Help Line:
(800) 342-9871
https://dhr.ny.gov/
Whether you are applying for a loan, applying for a job or if you experience age discrimination, contact the NYS Division of Human Rights.

#### New York State Division of Veterans' Affairs - Regional Office

2 Empire State Plaza, 17th Floor Albany, NY 12223 (888) 838-7697 www.veterans.ny.gov

#### New York State Office for the Aging 2 Empire State Plaza

2 Empire State Plaza Albany, NY 12223-1251 (800) 342-9871 www.aging.ny.gov

## NYS Office of State Comptroller

59 Maiden Lane New York, NY 10038 NYC Office: (212) 383-1600 Albany Office: (518) 474-4044 Email: contactus@osc.state.ny.us www.ny.gov/agencies/office-statecomptroller

## The Department for the Aging: Alzheimer's and Caregiver Resource Center

2 Lafayette Street New York, NY 10007 Call 3-1-1

www.nyc.gov/html/dfta/html/ caregiver/alzheimer.shtml The Alzheimer's and Caregiver Resource Center of the New York City Department for the Aging provides a variety of services that are free and strictly confidential. These include individual assessments, referrals to medical diagnostic centers, community-based services and support groups, referral to community services, education and training, entitlement counseling, assistance with the nursing home placement process, and information on housing alternatives such as assisted living

## Social Security Card Center: Manhattan

123 William Street, 3<sup>rd</sup> Floor New York, NY 10038 (800) 772-1213 Social Security is a social insurance program consisting of retirement, disability, and survivors' benefits. Seniors are eligible for retirement benefits if they are aged 61 years and 9 months or older and are not currently receiving benefits from their own Social Security.

## U.S. Department of Health and Human Services Administration on Aging

Regional Support Center: 26 Federal Plaza, Room 38-102 New York, NY 10278 (212) 264-2976 www.aoa.gov

## U.S. Department of Veterans Affairs

Regional Office:
245 West Houston Street
New York, NY 10038
(800) 827-1000
Hours: 8:30am - 4pm
(Monday - Friday)
For a list of NYC Veterans
centers, see the section of this
guide titled "Veterans."

## U.S. Social Security Administration (SSA)

(800) 772-1213 TTY: (800) 325-0778 www.ssa.gov

# Advocacy & Action Groups

In this section, you will find a list of community organizations that are committed to advocating for the needs of older adults.

## Alzheimer's Foundation of America

322 Eighth Avenue, Fl. 7
New York, NY 10001
(866) 232-8484
www.alzfdn.org
The Alzheimer's Foundation of
America (AFA) provides care
and services to individuals
living with Alzheimer's disease
and related illnesses and to their
families and caregivers. They
have a toll-free helpline where
you can speak with a social
worker.

## American Association of Retired Persons (AARP)

750 Third Avenue, 31st Floor New York, NY 10017 (866) 227-7442 www.aarp.org/about-aarp The AARP Foundation is a charitable organization that helps people aged 50 or older with issues such as hunger, income, housing, and isolation. They provide both direct assistance and work as legal advocates for the rights of the elderly.

## CIDNY, New York State Long Term Care Ombudsman Program

841 Broadway Suite 301,
New York, NY 10003
(212) 812-2901
The mission of this organization is to improve the quality of life for seniors and those disabled needing long term care. CIDNY's Ombudsmen work with residents of those in nursing homes, assisted living facilities, and family type homes to advocate for their rights, their needs, and resolution of any complaints they may have.

#### Citizens Committee for NYC

77 Water Street, Suite 202, New York, NY 10005 (212) 822-9592 www.citizensnyc.org Citizens Committee for NYC is an action group that strives to improve the quality of life for New York residents. The organization provides grant money and project support for visions such as community gardens and free music workshops.

## **Community Service Society** (CSS)

105 East 22<sup>nd</sup> Street New York, NY 10010 (212) 254-8900 www.cssny.org CSS seeks to fight poverty in New York both through advocacy efforts and by offering programs and services to lowincome New Yorkers. CSS works on issues including access to health care, affordable housing, disconnected youth, economic security, imprisonment and reentry, and workforce equality. CSSNY: Retired and Senior Volunteer Program (RSVP) RSVP provides volunteer opportunities for those 55 and older to serve the needs of the community and bolster nonprofit agencies.

## DFTA, Center for Independence of the Disabled, NY (CIDNY): NY Connects Program

841 Broadway Suite 301
New York, NY 10003
(800) 342-9871
NY Connects is a free program that serves as a liaison for
New Yorkers with disabilities to connect them to resources that assist with long-term care needs. NY Connects
Benefits counselors provide peer-centered support to help
New Yorkers make informed decisions regarding services and care.

## Greater New York Health Care Facilities Association

## (GNYHCFA)

519 Eighth Avenue, 16th Floor New York, NY 10018 Phone: (212) 643-2828 Fax: (212) 643-2956 www.gnyhcfa.org GNYHCFA is a non-profit trade association serving the longterm care needs of individuals living in the greater New York metropolitan area and beyond. GNYHCFA offers resources centered on safety, education, legal services, long-term care, Medicaid, labor relations, and more.

# Hearing Loss Association of America (NY Downstate Chapter)

P.O. Box 602 Radio City Station New York, NY 10101 (212) 769-4327 http://www.bearing

http://www.hearingloss.org/ The Hearing Loss Association of America advocates for those with hearing loss through public policy campaigning, and local chapters connect individuals experiencing hearing loss with resources.

## JASA's Institute for Senior Action (IFSA)

247 West 37<sup>th</sup> Street, 9th Floor New York, NY 10018 (212) 273-5272 www.jasa.org/advocacy/ifsa IFSA is a 10-week program that offers training in advocacy and social action. Prominent government, non-profit, and community leaders aid students to engage in city-wide issues, learn community organization skills, take action in their community, and understand the legislative process in NYC, NY State, and Washington D.C.

## JASA's Joint Public Affairs Committee (JPAC)

247 West 37<sup>th</sup> Street, 9<sup>th</sup> Floor New York, NY 10018 (212) 273-5260 www.jasa.org/advocacy/jpa

www.jasa.org/advocacy/jpac JPAC is an advocacy coalition of adults aged 55 or older that promotes leadership and civic engagement. JPAC enables members to take action and advocate on important issues in different communities. Annual fees are \$20 per individual, \$35 per couple.

## LiveOn NY (Formerly Council of Senior Centers)

49 West 45th Street, 7th Floor New York, NY 10036 (212) 398-6565 www.cscs-ny.org LiveOn NY is comprised of over 100 senior service agencies that serve over 300,000 senior citizens throughout New York City. Their goal is to ensure that the elderly of New York City receive quality services by helping senior service organizations build their capacity to provide superior programs and services through advocacy, training, innovative programming, and the exchange of ideas.

Medicare Rights Center 520 Eighth Avenue, North Wing,

3rd Floor

New York, NY 10018 Hotline: (800) 333-4114

(212) 869-3850

www.medicarerights.org
The Medicare Rights Center is
a national, non-profit consumer
service organization that works
with people on Medicare to
help them understand their
rights and benefits and ensure
that they have access to quality
healthcare.

## Metropolitan Council on Housing

339 Lafayette Street, #301
New York, NY 10012
Rights Hotline: (212) 979-0611
Monday, Wednesday, and
Friday, 1:30pm - 5pm
www.metcouncilonhousing.org
Metropolitan Council on
Housing is a membership-based
tenants' advocacy organization
that preserves and expands
affordable housing and rent
regulation.

## The New York Academy of Medicine: Healthy Aging Program (NYAM)

1216 Fifth Avenue New York, NY 10029 (212) 822-7200 www.nyam.org/urban-health/ healthy-aging NYAM works to address a variety of urban health issues through research, policy leadership, and community engagement. Their Healthy Aging Program seeks to create environments, policies, and programs that will allow older adults in New York City to live longer, healthier lives and stay fully engaged in their communities.

#### New York Connects (NYSOA)

11 Park Place, Suite 1110
New York, NY 10007
(212) 962-2720
NY Connects emphasizes
community-based services and
a person-centered approach
to providing information
and assistance for aging
New Yorkers needing long
term services and support.
The program also highlights
public education, Long Term
Care Councils, and options
counseling.

New York Gray Panthers 244 Madison Avenue, Suite 396

New York, NY 10016 (917) 535-0457 www.graypanthersnyc.org Gray Panthers is a national organization committed to civic participation in achieving social and economic justice and peace. Gray Panthers work together to work to create a humane society and eliminate injustice, discrimination, and ageism by advocating for a single-payer, universal health care system, protecting the environment, and promoting international human rights.

## New York State Coalition for the Aging (NYSCA)

1450 West Avenue, Suite 101
Albany, NY 12203
(518) 765-2790
www.coalitionforaging.org
NYSCA provides advocacy,
professional development,
leadership skills, and
education for individuals and
organizations serving older
adults. They work to strengthen
and expand community-based
services and help older adults
live independently in their
homes with the necessary
support services.

New York StateWide Senior Action Council, Inc. 275 State Street Albany, NY 12210 (518) 436-1006 Helpline: (800) 333-4374 www.nysenior.org New York StateWide Senior Action Council is a grassroots membership organization made up of individual senior citizens and senior citizen clubs from all parts of New York State. They provide direct services through their Patients Rights Helpline and counseling services, as well as work on raising community awareness about senior issues and advocating for seniors' legal rights.

New York State Tenants & Neighbors Coalition
236 W. 27<sup>th</sup> Street, #400
New York, NY 10001
(212) 608-4320
www.tenantsandneighbors.org
New York State Tenants &
Neighbors Coalition preserves
at-risk affordable housing and
strengthens tenants' rights in
gentrifying neighborhoods
throughout New York.

Say Ah!
450 West 24<sup>th</sup> Street
New York, NY 10011-1340
(866) 355-0646
www.say-ah.org
Say Ah! strives to give patients
the skills to navigate their
health and make health
services easier to access and

use. The organization works with community stakeholders to disseminate information on health literacy and offers trainings to professionals to integrate health literacy into their work.

# ThriveNYC (888) 692-9355 or (888) NYC-WELL ThriveNYC is a city initative to end the stigma associated with mental health and help people find treatment options. They offer a confidential and free phone service to connect you to a counselor if you are in crisis. ThriveNYC offers Mental Health First Aid (MHFA) trainings as well.

## **Benefits**

Older adults are eligible for a variety of benefits, ranging from tax relief to health insurance programs. You can reach out to these organizations to determine if you are eligible for the benefits they offer.

#### Access NYC

Call 3-1-1

www.access.nyc.gov
Access NYC is a free online
service that helps you determine
your eligibility and apply for
city, state, and federal health
human service benefit programs.
It provides information on how
to apply for benefits, where to
go, and what documents are
required.

## Assurance Wireless Lifeline Program

P.O. Box 5040
Charleston, IL 61920-9907
(888) 321-5880
www.assurancewireless.com/
Public/Welcome.aspx
Assurance Wireless Lifeline is a
benefit program supported by
the federal Universal Service
Fund.

## BenefitsCheckUp

www.benefitscheckup.org This free service from the National Council on Aging (NCOA) asks a series of questions to help identify eligible benefits for adults aged 55 or older. The types of expenses you may be eligible to get help with include medications, food, utilities, legal, health care, housing, in-home services, taxes, transportation, and employment training.

#### Benefits.gov

www.benefits.gov
The website's core function
is the eligibility prescreening
questionnaire, or "Benefit
Finder." The questionnaire
includes criteria for more than
1,000 federally funded benefit
and assistance programs. Each
program description provides
citizens with the next steps to
apply for any benefit program of
interest.

## Disabled Homeowner Exemption (DHE)

Manhattan Business Center 66 John Street, 2nd Floor New York, NY 10038 Call 3-1-1 www1.nvc.gov/site/finance

www1.nyc.gov/site/finance/benefits/landlords-dhe.page DHE provides property tax exemptions to disabled owners of one, two, and three family houses, condominiums, or cooperative apartments. At least one homeowner must have a

documented mental or physical disability and the combined income of all owners cannot be more than \$37,399.

### Disabled Rent Increase Exemption (DRIE) - NYC Rent Freeze Program

Manhattan Business Center 66 John Street, 2nd Floor New York, NY 10038 Call 3-1-1

https://www1.nyc.gov/ nyc-resources/service/1522/ disability-rent-increaseexemption-drie-program DRIE offers tenants who qualify to have their rent frozen at their current level and be exempt from future rent increases. Tenants must have a total annual income of \$50,000 or less, spend more than 1/3 of their monthly household income on rent, and receive Federal Supplemental Security Income, Federal Social Security Disability Insurance, U.S. Department of Veterans Affairs disability pension or compensation, or disabilityrelated Medicaid.

## Elderly Pharmaceutical Insurance Coverage (EPIC)

2 Lafayette Street New York, NY 10007 (800) 332-3742 www.health.ny.gov/health\_care/epic EPIC is a New York State assistance program that helps seniors pay for their prescription drugs.

#### **Medicare Rights Center**

520 Eighth Avenue, North Wing 3rd Floor New York, NY 10018 (212) 869-3850 National helpline: (800) 333-4114 www.medicare.gov Medicare is a national social insurance program that guarantees access to health insurance for Americans aged 65 or older.

#### Senior Citizen Homeowners Exemption (SCHE)

Manhattan Business Center 66 John Street, 2nd Floor New York, NY 10038 Call 3-1-1

www1.nyc.gov/site/finance/benefits/landlords-sche.page SCHE provides a property tax exemption for senior citizens aged 65 or older who own one, two, or three family homes, condominiums, or cooperative apartments.

## Senior Citizen Rent Increase Exemption (SCRIE) - NYC Rent Freeze Program

66 John Street, 3rd Floor New York, NY 10038 Call 3-1-1 www1.nyc.gov/nyc-resources/ service/2424/senior-citizenrent-increase-exemption-scrie SCRIE offers eligible individuals aged 62 or older exemptions from some or all increases in rent. You may qualify for SCRIE if you have a total household income of \$50,000 annually, pay more than one-third of your household's total monthly income in rent, and live in a rent-controlled, rent-stabilized, or Mitchell-Lama apartment. Please note that, unfortunately, NYCHA and Section 8 tenants are not eligible for SCRIE.

## SNAP (Supplemental Nutrition Assistance Program)

Waverly Location:
12 West 14<sup>th</sup> Street, 4th Floor
New York, NY 10011
(212) 352-2519
www.fns.usda.gov/snap/
supplemental-nutritionassistance-program-snap
SNAP provides food support to
low-income New Yorkers.

## STAR (New York State School Tax Relief Program)

Call 3-1-1 www.tax.ny.gov/star/ The Enhanced STAR exemption provides savings on school district taxes for New York State homeowners aged 65 and over with qualifying incomes.

## **Veterans' Tax Exemption**

Manhattan Business Center 66 John Street, 2<sup>nd</sup> Floor New York, NY 10038 Call 3-1-1 www1.nyc.gov/site/finance/ benefits/landlords-veterans.

page Veterans' Tax Exemption is a partial property tax exemption available to property owners who served in the Persian Gulf War, the Vietnam War, the Korean War, World War II, or World War I.

## **Caregiver Support**

These organizations assist individuals caring for elderly adults or grandparents who are caring for young children. Services range from respite care to support groups and counseling.

#### **Home Instead Senior Care**

400 East 56th Street Professional Wing, Suite 2 New York, NY 10022 (212) 614-8057 www.homeinstead.com/368/ aboutus/Pages/AboutUs.aspx Home Instead Senior Care is a fully licensed, full-service home care service agency with the New York State Department of Health. They provide a variety of services, such as companionship, home-helpers, personal services, respite care, Alzheimer's care, and shortterm recovery.

## Jewish Association Serving the Aging (JASA)

247 West 37<sup>th</sup> Street
New York, NY 10018
(212) 273-5272
www.jasa.org
JASA is one of New York's
largest agencies serving
older adults. They provide
comprehensive services,
including adult protective

services, benefits and entitlements assistance, caregiver assistance, case management and counseling, elder abuse assistance, home care, housing, Jewish programming, legal assistance, meals, mental health services, naturally occurring retirement communities (NORCs), senior centers, and more.

## Lighthouse Guild

250 West 64th Street
New York, NY 10023
(800) 284-4422
The Lighthouse Guild provides services for individuals who are blind or visually impaired, including adult day health care, mental health care, career development and job placement, adaptive technology programs, and a low vision rehabilitation clinic where you can take a low vision exam and consult with optometrists or ophthalmologists.

#### **NYC Caregiver** 2 Lafayette Street

New York, NY 10007 Call 3-1-1 www1.nyc.gov/html/ caregiver/gettinghelp\_1.html NYC Caregiver provides resources to find local caregiver support services and can help answer many questions in regard to caring for physically frail or cognitively impaired adults aged 60 or older or to grandparents caring for children aged 18 or younger.

New York Foundation for Senior Citizens Home Attendant Services 11 Park Place, 14<sup>th</sup> Floor New York, NY 10007 (212) 962-7559 Email: nyfscinc@aol.com http://www.nyfsc.org/ services/support\_homeattend. html The New York Foundation for Senior Citizens Home Attendant Services, which is licensed by the New York State Department of Health,

offers home health, personal

care, medication monitoring, cooking, and other services

as well as companionship to

appointments.

Partners in Caring at SAGE 305 Seventh Avenue
New York, NY 10001
(212) 741-2247
Hours: 9am – 5pm
(Monday - Friday)
The Partners in Caring
program at SAGE provides
various services to families
and caregivers of the elderly.
Services include counseling,

outreach, public information, support groups, training, individual respite, and many others.

#### **People Care**

116 West 32<sup>nd</sup> Street
New York, NY 10001
(212) 631-7300
http://www.peoplecare.com
Home-care agency licensed by
the NYS Department of Health.
They match patients with home
health aides and registered
nurses.

## Presbyterian Senior Services (PSS), Circle of Care

2095 Broadway #409
New York, NY 10023
(212) 874-6633
www. pssusa.org
PSS Circle of Care provides free and confidential professional support to NYC family members caring for an adult with Alzheimer's disease, other dementias, or for a chronically ill or frail loved one.

#### Visions Caregiver Program 500 Greenwich Street, 3rd Floor

New York, NY 10013 (212) 625-1616 Hours: 9am - 5pm (Monday - Friday) www.visionsvcb.org/visions/ programs/caregiver The Caregiver Program at Visions provides services to caregivers who are assisting older adults aged 60 years or older who are blind or visually impaired and grandparents aged 55 years or older who are the primary caregivers for a child under the age of 18 when either the grandparent or the child is blind or visually impaired.

## Case Management & Social Services

Many local organizations provide older adults with case management services, which can help with a wide variety of issues such as housing, healthcare, and financial management.

## The Actors Senior Care Program

729 Seventh Avenue, 10<sup>th</sup> floor New York, NY 10019 (212) 221-7300 www.actorsfund.org/servicesand-programs/senior-services The Actors Senior Care Program helps entertainment industry professionals aged 65 years or older, their families, and caregivers with services including assessment, advocacy, access to entitlements or other benefits, financial management and assistance, and referrals to general information.

## Carter Burden Network: Community Elder Mistreatment Abuse Prevention Program (CEMAPP)

415 East 73<sup>rd</sup> Street
New York, NY 10021
(212) 879-7400
Hours: 9am - 5pm
(Monday - Friday)
The Carter Burden Network

specializes in elder abuse safety planning, security device installation, counseling, housing and family court advocacy, legal advice, community education, and coordination with the police.

#### DOROT

171 West 85<sup>th</sup> Street
New York, NY 10024
(212) 769-2850
www.dorotusa.org
DOROT is an organization
that alleviates social isolation
among the elderly and
provides services such as
friendly visiting, door-to-door
transportation, meal delivery,
wellness programs, and others.

## Federation of Protestant Welfare Agencies

40 Broad Street, 5th Floor
New York, NY 10004
(212) 777-4800
http://www.fpwa.org
The Federation of Protestant
Welfare Agencies has been a
social services resource for 90
years, meeting the needs of
New Yorkers and supporting
the agencies that deliver human
services in our city.

#### **Hartley House**

413 West 46<sup>th</sup> Street New York, NY 10036 (212) 246-9885 www.hartleyhouse.org The HOPE program at Hartley House provides clients aged 62 years or older living between West 34th and West 59th Streets and between Twelfth and Fifth Avenues with comprehensive case management support including assistance with benefits, financial management, referrals for legal assistance, elder abuse, and mental health and social resources.

**Met Council on Jewish Poverty** 

120 Broadway, 7th Floor

New York, NY 10271 (212) 453-9500 Email: info@metcouncil.org http://www.metcouncil.org Met Council supports families, seniors, and adults living in poverty and near poverty. They provide immediate assistance to New Yorkers in crisis and create pathways to self-sufficiency through a variety of programs, including a kosher food pantry,

## New York Foundation for Senior Citizens

emergency social services,

affordable housing.

family violence services, home repairs, benefits enrollment, and

11 Park Place, 14<sup>th</sup> Floor New York, NY 10007-2801 (212) 962-7559 www.nyfsc.org NYFSC is dedicated to helping seniors remain safe and as independent as possible within their own homes and communities by providing supportive service programs, including housing alternatives, home sharing, repair and safety services, free transportation, ombudsman program, senior centers, intergenerational activities, and a senior theater enrichment program.

#### Safe Horizon

communities.

2 Lafayette Street, 3rd Floor New York, NY 10007 (212) 577-7700 Domestic Violence Hotline: (800) 621-4673 www.safehorizon.org Safe Horizon provides support, prevents violence and promotes justice for victims of crime and abuse, their families, and

## Selfhelp Community Services

520 Eighth Avenue
New York, NY 10018
(866) 735-1234
www.selfhelp.net
Selfhelp helps seniors age in
peace with its comprehensive,
personalized private care
management program. Selfhelp
offers case management for
Adult Protective Services (APS)
clients; Alzheimer's and HIV/
AIDS support; and Nazi victim
services.

## Services and Advocacy for LGBT Elders (SAGE)

305 Seventh Avenue, 15th Floor New York, NY 10001 (212) 741-2247 www.sageusa.org SAGE is a national organization that offers supportive services and consumer resources for LGBT older adults and their caregivers. Services include case management, caregiver support, benefits counseling, employment assistance, veterans assistance and arts, fitness, and nutritional classes.

# Cultural & Recreational Activities

NYC houses many cultural institutions, some to which seniors receive reduced or free admission. This list highlights museums, recreational and fitness activities, and centers with pools in the district.

#### **Museums:**

Merchant's House Museum 29 East Fourth Street New York, NY 10003 (212) 777-1089 http://merchantshouse.org/ \$10 admission for seniors

Museum at the Fashion Institute of Technology Seventh Avenue at 27th Street New York, NY 10001 Free admission. Closed Sundays and Mondays.

Rubin Museum of Art 150 West 17th Street New York, NY 10011 (212) 620-5000 \$10 for seniors, free for seniors first Monday of the month, free every Friday from 6 pm-10 pm.

Whitney Museum of American Art 99 Gansevoort Street New York, NY 10014 (212) 570-3600 http://whitney.org/ Admission for seniors is \$17 online and \$18 at the museum. Closed Tuesdays.

## Recreational and Fitness Activities:

The High Line

http://www.thehighline.org/activities

Built on an abandoned railroad, the High Line is an elevated park that stretches from 34th Street between 10th and 12th Avenues down to 12th Street. The High Line now hosts a number of activities, events, and classes including Tai Chi, meditation, gentlemen's boxing, and more.

#### **NYC Parks**

NYC Parks offers a number of senior membership discounts at recreation centers and indoor pools as well as fitness programming for seniors. For more information on recreation center membership, visit the following website: https://www.nycgovparks.org/programs/recreation-centers/membership

New York Road Runners (NYRR) Striders (646) 758-9650 Email: striders@nyrr.org
www.nyrr.org/run/striders
The New York Road Runners
(NYRR) Striders program offers
free and fun group walking
sessions led by a certified coach
every week in senior centers,
parks and neighborhood
facilities throughout New York
City. Striders is geared toward
older adults and is focused on
making walking and fitness
more accessible. Call them or
check out their website for their
schedule of classes.

Recreation centers with pools: Asser Levy Recreation Center 392 Asser Levy Place New York, NY 10010 (212) 447-2020 or (212) 447-2023

The City Parks Foundation 830 Fifth Avenue New York, NY 10065 (212) 360-1399 http://www.cityparksfoundation.org/sports/seniors-fitness/ The City Parks Foundation runs free Senior Fitness programs. Information on how to register can be found on their website. To learn more or to register by phone, you can call the number above.

## Gertrude Ederle Recreation Center

232 West 60<sup>th</sup> Street New York, NY 10023 (212) 397-3159

The Sports Center at Chelsea Piers

20th Street and Hudson River Park New York, NY 10011 (212) 336-6000 https://www.chelseapiers.com/ gym/membership/overview/ senior/

Senior memberships are available, which include fitness classes, personal training, and access to facilities.

## Tony Dapolito Recreation Center

1 Clarkson Street New York, NY 10014 (646) 300-2271

## **Theater and Arts:**

**Greenwich House Pottery** 16 Jones Street

New York, NY 10014 (212) 242-4106

Email: pottery@greenwichhouse. org

http://www.greenwichhouse. org/gh\_pottery/index The Greenwich House offers pottery classes for all levels.

Mind the Gap at New York Theatre Workshop 79 East 4th Street New York, NY 10003 (212) 780-9037 ext. 9575 Email: mindthegap@nytw.org Mind the Gap is a free workshop in which half of the participants are aged 60 years or older, and half are teenagers aged 14 - 18 years. Over the course of 10 sessions, participants from each age group work in pairs to interview each other and write a play inspired by their partner's personal stories. To apply for the program, visit https:// www.nytw.org/mind-the-gapapplication/

## NYC-ARTS (Cultural Guide for Seniors)

https://www.nyc-arts.org/ collections/162/nyc-artscultural-guide-for-seniorsmanhattan Available online, NYC-ARTS compiles a cultural guide for seniors with a list of organizations in Manhattan that offer senior programming and discounts.

## Theatre Development Fund (TDF)

Email: info@tdf.org (212) 912-9770 https://www.tdf.org/nyc/79/ Proof-of-Eligibility TDF's membership program provides discounted tickets to theatrical productions. Retirees aged 62 years or older are eligible.

## **Community Boards**

Being a New Yorker means playing an active role in shaping your local communities, and one way to do this is to get involved with your local community board. The following list contains community boards in our district.

Manhattan Community Board 2

Neighborhoods: Greenwich Village, West Village, NoHo, SoHo, Lower East Side, Chinatown, Little Italy 3 Washington Square Village, Apt. 1A New York, NY 10012 (212) 979-2272 Email: info@cb2manhattan.org www.nyc.gov/html/mancb2/ html/home/home.shtml

Manhattan Community Board 3

Neighborhoods: Tompkins Square, East Village, Lower East Side, Chinatown, Two Bridges 59 East 4<sup>th</sup> Street New York, NY 10003 (212) 533-5300 Email: info@cb3manhattan.org www.nyc.gov/html/mancb3/ html/home/home.shtml

Manhattan Community Board 4

Neighborhoods: Clinton, Chelsea 330 West 42<sup>nd</sup> Street, Suite 2618 New York, NY 10036 (212) 736-4536 Email: info@manhattancb4.org www.nyc.gov/html/mancb4/html/home/home.shtml

Manhattan Community Board 5 Neighborhoods: Midtown 450 Seventh Avenue, Suite 2109 New York, NY 10123 (212) 465-0907 Email: office@cb5.org www.cb5.org

Manhattan Community Board 6

Neighborhoods: Stuyvesant Town, Tudor City, Turtle Bay, Peter Cooper Village, Murray Hill, Gramercy Park, Kips Bay, Sutton Place 866 UN Plaza, Suite 308 New York, NY 10017 (212) 319-3750 Email: office@cbsix.org www.cbsix.org

Manhattan Community Board 7

Neighborhoods: Manhattan Valley, Upper West Side, Lincoln Square 250 West 87th Street New York, NY 10024 (212) 362-4008 Email: Office@cb7.org www.nyc.gov/html/mancb7/ html/home/home.shtml

## **Companion Services**

Volunteers from the organizations in this section visit seniors in their homes to provide companionship and to offer assistance with shopping, errands, and appointments.

## Henry Street Settlement Senior Companion Program

265 Henry Street New York, NY 10002 (212) 477-0455 www.henrystreet.org/ programs/senior-services/ senior-companion-program. html Senior Companions are older adults who help homebound or isolated seniors aged 55 years or older to live independently. Services include visits, shopping assistance, medication reminders, escort services, help with connecting to senior services, and companionship.

## SAGE Friendly Visitor Program

305 Seventh Avenue, 15<sup>th</sup> Floor New York, NY 10001 (646) 576-8669 www.sageusa.org/nyc/socialvisitor.cfm The SAGE Friendly Visitor program matches volunteers from the community with LGBT seniors. Friendly Visitor volunteers visit once a week for

one to two hours and make calls

between visits. They also attend

support group meetings every other month.

#### **Senior Helpers**

353 West 48<sup>th</sup> Street
New York, NY 10036
(646) 214-2086
www.seniorhelpers.com
Senior Helpers' mission is to
ensure a better quality of life for
elderly clients and their families
during the aging process by
providing dependable and
affordable in-home, nonmedical care. Services offered
include companion care, light
housekeeping, and Alzheimer's
and dementia care.

## **Visiting Neighbors**

3 Washington Square Village Suite 1F New York, NY 10012 (212) 260-6200 www.visitingneighbors.org Visiting Neighbors serves seniors aged 60 years or older in lower Manhattan, south of 30th Street, from the East River to the Hudson. Volunteer visitors help seniors avoid loneliness and isolation. They escort seniors to and from medical appointments and assist them with errands and shopping. Additional programs at Visiting Neighbors include health advocacy, socialization opportunities, and case assistance for the "oldest elderly."

## Visiting Nurse Service of New York (VNSNY)

(800) 675-0391 www.vnsny.org VNSNY offers resources to deliver a full range of homeand community-based health care services, including skilled nursing, home health aides, companionship services, social work, physical, speech, occupational therapy, community mental health services, and advanced illness and end-of-life care.

## **Consumer Protection**

State and city agencies provide information to ensure that New Yorkers use safe products and avoid consumer fraud. They also field consumer complaints.

#### NYC Department of Consumer Affairs

42 Broadway, 9th Floor New York, New York 10004 Call 3-1-1 www1.nyc.gov/site/dca

www1.nyc.gov/site/dca The Department of Consumer Affairs (DCA) is the largest municipal consumer protection agency in the country, licensing 80,000 businesses across 55 different industries. They inspect businesses, mediate consumer complaints, and help New Yorkers manage and protect their money. For a list of all the complaints DCA addresses, please check the referral list on the following website: www1.nyc.gov/ assets/dca/downloads/ pdf/consumers/Consumers-ReferralList.pdf

### New York State Attorney General Consumer Fraud Bureau

28 Liberty Street New York, NY 10005 (800) 771-7755 www.ag.ny.gov/bureau/ consumer-frauds-bureau
The NYS Attorney General
Consumer Fraud Bureau works
with individual consumers to
mediate complaints and enforce
a fair marketplace. The Bureau
also prosecutes businesses and
individuals in illegal trade
practices.

## New York State Division of Consumer Protection

123 William Street New York, NY 10038-3804 (800) 697-1220 (General) (800) 503-9000 (Senior Information Hotline) www.dos.ny.gov/ consumerprotection The NYS Division of Consumer Protection offers protection to New Yorkers by resolving complaints through mediation, enforcing the NYS Do Not Call Law, representing ratepayers, and educating consumers in the marketplace. They offer information related to consumer alerts and recalls, identity theft and privacy, Do Not Call registries, product safety, and utilities. The division hosts a monthly toll-free "Senior Consumer Information Line," which allows seniors statewide to access free information they can use to stay safe, maximize their independence, and improve their everyday lives.

## **Continuing Education**

Many institutions in New York City allow seniors to enroll in courses at a discount or offer academic programing specifically for seniors.

## College Programs at the City University of New York (CUNY):

CUNY Senior Colleges (4 year): When space is available, people over 60 can audit courses tuition-free at any of the four-year CUNY colleges. Students do not take tests or receive academic credit.

#### **Baruch College**

55 Lexington Avenue New York, NY 10010 (646) 312-1000 www.baruch.cuny.edu

## The City College of New York (CCNY)

160 Convent Avenue New York, NY 10031 (212) 650-7000 www.ccny.cuny.edu

## CCNY: Quest - A Community for Lifelong Learning

25 Broadway, 7th Floor New York, NY 10004 (212) 925-6625 ext.229 www.questcontinuingednyc.org Quest serves retired and semi-retired people by providing an educational and social environment. The peer-led program comprises approximately 40 courses including, literature, science, and philosophy, among others.

#### **CUNY Graduate Center**

365 Fifth Avenue New York, NY 10016-4309 (212) 817-7000 www.gc.cuny.edu

## CUNY Graduate School of Journalism

219 West 40th Street New York, NY 10018 (646) 758-7700 www.journalism.cuny.edu

#### CUNY School of Professional Studies

119 West 31st Street New York, NY 10001 (212) 652-2869 www.sps.cuny.edu

#### **CUNY School of Public Health**

2180 Third Avenue New York, NY 10035 (646) 364-9600 www.sph.cuny.edu

#### **Hunter College**

695 Park Avenue New York, NY 10065 (212) 772-4000 www.hunter.cuny.edu

#### John Jay College of Criminal Iustice

524 West 59th Street New York, NY 10019 (212) 237-8000 www.jjay.cuny.edu

## **CUNY Community Colleges:**

(2 year): Courses are tuition-free at community colleges when space is available. Students may participate fully in classes: doing homework, taking tests, and receiving grades and academic credit.

## Borough of Manhattan Community College (BMCC)

199 Chambers Street New York, NY 10007 (212) 220-8000 www.bmcc.cuny.edu

## Stella and Charles Guttman Community College

50 West 40th Street New York, NY 10018 (646) 313-8000 www.guttman.cuny.edu

#### Other Schools:

## The Center for Learning and Living, Inc.

P.O. Box 125 New York, NY 10044 (212) 644-3320 www.clandl.org Location of classes: Chapel of the Sacred Hearts 325 East 33rd Street
New York, NY 10016
The Center for Learning and
Living, Inc. offers a full program
of wide-ranging courses for
adults aged 55 or older taught
by volunteer faculty from
prominent institutions such
as Columbia, Bard, The City
University of NY, University
of Chicago, UCLA, and others
who are experts in their field.
Registration for these 8-week
courses can be done online.

# The New School, The Institute for Retired Professionals (IRP) 66 West 12th Street, Room 502

New York, NY 10011 (212) 229-5682 www.newschool.edu/institutefor-retired-professionals/ IRP members are people who have come together to create a community in which each person's learning experience is enriched through exchange with other members of diverse backgrounds and interests. The IRP is open to retired and semi-retired people who want to participate actively in cooperative learning and instruction.

New York University School of Continuing and Professional Studies 7 East 12th Street New York, NY 10003 Office of student enrollment services: (212) 998-7171 General information: (212) 998-7200 www.scps.nyu.edu Seniors aged 65 or older may enroll in continuing education courses for half of the regular fee (except where otherwise indicated) by requesting the senior citizen discount. The senior citizen discount does not apply to conferences and seminars that begin with an R or SCPS designation, credit courses that begin with a Y or Z designation, or computer-lab based instruction. Proof of age is required (either by Medicare card, driver's license, passport, or other identification card) at in-person registration. If you are registering by telephone, fax, or mail, a copy of the proof of age must be sent to the Office of Student Enrollment Services.

# Employment & Volunteer Opportunities

The organizations in this section will help connect you to volunteer and work opportunities.

## Community Service Society: Retired and Senior Volunteer Program (RSVP)

105 East 22nd Street
New York, NY 10010
(212) 254-8900
www.cssny.org/programs/
entry/retired-and-seniorvolunteer-program
This program recruits volunteers
aged 55 or older to work on a
variety of initiatives, including
their financial advocacy
program, re-entry services,
youth mentoring, and disaster
preparedness.

# NYC Department for the Aging: Volunteer Resource Center

(212) 602-4464

Hours: 10am - 6pm (Monday - Friday)

Email: volunteer@aging.nyc.gov

# NYC Department for the Aging: Senior Employment Services

2 Lafayette Street, 6<sup>th</sup> Floor New York, NY 10007 Call 3-1-1 and ask for the Senior Employment Services Program www.access.nyc.gov/programs/senior-employment-services-ses/SES assists NYC residents aged 55 or older seeking work opportunities. Services include computer and customer service training and job placement. Participants must meet low-income eligibility, be unemployed, and be interested in obtaining a part- or full-time job.

## NYC Department for the Aging: Foster Grandparent Volunteer Program

Call 3-1-1 and ask for the Foster Grandparent Volunteer Program www1.nyc.gov/site/dfta/volunteering/foster-grandparents.page Seniors serve as mentors, tutors, and caregivers for children and youth with special needs. Offers a non-taxable stipend. Participants must meet lowincome eligibility to qualify.

#### ReServe, Inc.

New York, NY 10017 (212) 727-4335 Email: info@reserveinc.org ReServe is an organization that places retired professionals and other skilled retirees

633 Third Avenue, 6th Floor

in compensated part-time community service positions where their skills and talents are specifically needed.

#### **NYC Service**

253 Broadway, 8th Floor New York, NY 10007 (212) 788-7550 www.nycservice.org Match your expertise to volunteer assignments in public and nonprofit agencies.

## Financial & Tax Assistance

These resources can help you stay on top of your finances and learn about your rights. You will also find information on free tax filing programs below.

Center for NYC Neighborhoods

17 Battery Place, Suite 728 New York, NY 10004 General: (212) 566-3050 Foreclosure Help: 646-786-0888 or 3-1-1 (ask for Center for NYC Neighborhoods) http://cnycn.org/ The Center for NYC Neighborhoods provides help to homeowners facing foreclosure. On their website, you can find information about flood protection, assistance with transitioning between homes, the New York State Mortgage Assistance Program, and a Homeowner Financial Toolkit.

## **Free Credit Reports**

P.O. Box 105283
Atlanta, GA 30348
(877) 322-8228
www.AnnualCreditReport.com
Under U.S. federal law, the
national credit reporting
companies Equifax, Experian,
and TransUnion are required
to provide a free credit report
once a year upon request. You
can request a free credit report

at the following link: https://www.annualcreditreport.com/requestReport/landingPage.action

#### **Credit Freeze Options:**

Victims of identity theft can request a Security Freeze on credit files in order to prevent strangers from acquiring credit with one's personal information. To learn more about credit freezes, visit the following link: https://www.dos.ny.gov/consumerprotection/pdf/Security%20Freeze031116.pdf Request a Security Freeze by contacting the national credit reporting companies listed below:

#### **Equifax Security Freeze**

P. O. Box 105788 Atlanta, GA 30348 (800) 349-9960 https://www.freeze.equifax.com

#### **Experian**

P. O. Box 9554 Allen, TX 75013 (888) 397-3742 https://www.experian.com/freeze

#### **New Economy Project**

121 West 27th Street, Suite 804 New York, NY 10001 (212) 680-5100 www.neweconomynyc.org/ The New Economy Project offers resources to protect New Yorkers from predatory financial tactics, including information about community development credit unions and individual rights regarding payday loans, debt collection, creditor lawsuits, immigrants' financial rights, and credit reports. The project also runs a Financial Justice Hotline at (212) 925-4929.

#### TransUnion LLC

P.O. Box 2000 Chester, PA 19016 (888) 909-8872 https://freeze.transunion.com

# <u>Financial</u> <u>Empowerment Centers:</u>

The NYC Department of Consumer Affairs helps to organize Financial Empowerment Centers, where financial counselors provide free assistance on issues such as debt, credit, budgeting, and bank accounts. You can make an appointment at any Center by calling 3-1-1.

The following Financial Empowerment Centers are located in our district:

Neighborhood Housing Services of New York City 307 West 36<sup>th</sup> Street, 12th Floor New York, NY 10018 Phone: (212) 519-2500 Fax: (212) 727-8171 Monday, Tuesday, Thursday, and Friday: 9am - 6pm Wednesday: 9am - 1pm

**NYC Free Tax Filing** 

Food Bank For New York City – Countee Cullen Library 71 St. Nicholas Ave Manhattan, NY 10026 (212) 566-7855 http://www.foodbanknyc.org/ taxhelp New York City offers free online and in-person tax filing services

and in-person tax filing services for low-income individuals and families. Information about eligibility and online filing can be found at https://www1.nyc.gov/site/dca/consumers/file-your-taxes.page

# Hoarding

Hoarding is the compulsive purchasing, acquiring, searching, and saving of items that have little or no value. The behavior typically has negative effects, including emotional, physical, social, and financial for a hoarder and family members.

**Adult Protective Services (APS)** 

APS Central Intake Unit: (212) 630-1853 https://a069-apscris.nyc.gov/

cris/

APS is a division of the NYC Human Resources Administration. APS arranges services and support for physically and/or mentally impaired adults who are at risk of harm.

# Children of Hoarders

www.childrenofhoarders.com/ wordpress Children of Hoarders aims to improve the lives of children from hoarded homes by raising awareness, providing educational materials and programs, increasing access to practical support, and advocating for public policies that address the needs of children of hoarders.

The International OCD Foundation Hoarding Center P.O. Box 961029 18 Tremont Street, Suite 308
Boston, MA 02108
(617) 973-5801
www.hoarding.iocdf.org/
The International OCD
Foundation Hoarding Center
aims to help everyone affected,
including hoarders and their
families. They provide access to
local and national resources.

# Hospitals & Healthcare

Our district contains many healthcare institutions that provide quality emergency and specialized care to individuals who need it.

### **Bellevue Hospital Center**

462 First Avenue New York, NY 10016 (212) 562-4141 www.nychealthandhospitals. org/bellevue/

#### **Beth Israel Senior Health**

275 Eighth Avenue New York, NY 10011 (212) 463-0101 (Senior Health Program number. Senior Health patients can also call this number to get in touch with a doctor after 5 pm or weekends). (212) 206-1299 (House Calls

(212) 206-1299 (House Calls Number)

http://www.wehealny.org/ services/bi\_seniorhealth/index. html

Beth Israel Senior Health is a geriatrics practice affiliated with Mount Sinai Beth Israel that offers a wide range of medical and support services.

# Big Apple RX

(888) 454-5602 or 3-1-1 www.bigapplerx.com

Big Apple RX is a citywide free prescription discount card program. It is accepted at many pharmacies around the city, such as Duane Reade, CVS, Rite Aid, Walgreens, Target, Walmart, Costco, and some independent pharmacies.

# Center for Hearing and Communication

50 Broadway, 6<sup>th</sup> Floor New York, NY 10004 (917) 305-7700 The Center for Hearing and Communication seeks to offer high quality service, educational resources, technology, and collaboration with other organizations to assist those affected by hearing loss, listening challenges, or deafness.

## Columbia Care

212 East 14th Street
New York, NY 10003
(646) 453-7178
www.col-careny.com
Columbia Care is a medical
marijuana dispensary in New
York, providing pharmaceuticalgrade products to qualifying
patients.

# Lenox Health Greenwich Village Emergency Department (LHGV)

30 Seventh Avenue New York, NY 10011 (646) 665-6000 www.northshorelij.com LHGV is Manhattan's first freestanding emergency medical department. Patients requiring admittance are transferred to hospitals within the metropolitan area.

### **Mount Sinai Beth Israel**

280 First Avenue New York, NY 10003 (212) 420-4521

# Mount Sinai Roosevelt Hospital

1000 Tenth Avenue New York, NY 10019 (212) 523-4000 www.roosevelthospitalnyc.org

# New York Eye and Ear Infirmary of Mount Sinai

310 East 14th Street New York, NY 10003 (212) 979-4200 Hours: 9am - 5pm (Monday -Friday)

To speak with a representative about finding a doctor who will meet your health needs, call the Physician Referral Line at (212) 979-4472, available Monday through Friday from 9am - 5pm.

# NYU Hospital for Joint Diseases

301 East 17th Street New York, NY 10003 Phone: (212) 598-6000

# NYU Langone Medical Center: Tisch Hospital

550 First Avenue New York, NY 10016 (212) 263-5800 www.nyulangone.org

# Planned Parenthood- Margaret Sanger Health Center

26 Bleecker St.
New York, NY 10012
(212) 965-7000
Planned Parenthood provides affordable health care and sex education. The organization offers abortion services and referrals, birth control, emergency contraception, general health care, HIV services, LGBT services, men's health services, patient education, pregnancy testing and services and STD testing, treatment, & vaccines.

# St. Luke's Roosevelt Hospital

425 W. 59th Street New York, NY 10019 (212) 492-5500 www.stlukeshospitalnyc.org

# **SUNY College of Optometry**

33 West 42nd Street
New York, NY 10036
(212) 938-4000
www.sunyopt.edu
The SUNY College of
Optometry offers free vision
screenings to senior citizens and

other low-income individuals as well as additional vision medical aid.

VA NY Harbor Healthcare System: VA Affairs Hospital Manhattan Campus: 423 East 23<sup>rd</sup> Street

New York, NY 10010 (212) 686-7500 www.nyharbor.va.gov

# Housing

Below you will find seniorspecific housing resources as well as organizations that provide multi-age housing.

# Adult Day Health Care Program

121B West 20th Street New York, NY 10011 (212) 337-9220 www.villagecare.org/ communitycare/AADHC/ VillageCare's AIDS Adult Day Health Care program is a responsive and inclusive treatment setting providing adult day health care for persons living with HIV/AIDS. They provide meals and Metro Cards. Their services are for Medicaideligible persons. Applicants for day treatment must be at least 18 years old, live in the metropolitan area, and require HIV/AIDS medical monitoring.

# **Encore West Residence**

755 Tenth Avenue (between 51st and 52nd St.)
New York, NY 10019
(212) 991-3727
www.encorecommunityservices.
org/encore-west-residence
Encore West Residence provides affordable housing for low-income seniors aged 62 or older who meet income criteria. The residence offers onsite services and recreational activities.

# Evelyn and Louis Green Residence at Cooper Square (JASA-Housing Services)

200 East 5th Street New York, NY 10003 (212) 273-5272

www.jasa.org/community/housing

The residence offers group activities, social services, and special safety features including on-duty social workers.

# Fredric Fleming Residence

443 West 22nd Street

New York, NY 10011 (212) 242-5277 www.wsfssh.org/buildings/ frederic-fleming-house Fredric Fleming residence is an assisted living facility that offers residents aged 55 or older independent living options and

# Harborview Terrace Senior Building

daily support services.

525 West 55th Street
New York, NY 10019
(212) 757-1051
www.nyc.gov/html/nycha/
html/developments/
manharborview.shtml
NYCHA public housing built
specifically for seniors. To
be eligible, you and all other
household members must be at
least 62 years of age, and income
cannot exceed established
income limits. You must apply

through the NYCHA application process. For more information, call 3-1-1 and ask for NYCHA.

Home Sharing Program
11 Park Place, 14th Floor
New York, NY 10007
(212) 962-7559
www.nyfsc.org/services/home\_sharing.html
NY Foundation for Senior
Citizens' Home Sharing
Program matches senior citizens
aged 60 years or older living in
NYC with compatible persons in
need of housing. This program
promotes companionship and
relieves financial hardship.

# New York Foundation for Senior Citizens (NYFSC): Clinton Gardens

404 West 54th Street
New York, NY 10019
(212) 489-9339
www.hitesite.org/
Members/ResourceDetails.
aspx?resourceId=16925
Clinton Gardens offers 100 units
of subsidized and Enriched
Housing for low-income seniors
aged 62 or older. The Enriched
Housing Program assists with
personal care, housekeeping,
shopping, meal preparation,
medical appointments, and
other personal needs.

# Rehabilitation and Nursing Center

214 West Houston Street
New York, NY 10014
(212) 337-9400
www.villagecare.org/
residentialcare/vcrnc
The first newly built skilled
nursing facility in Manhattan in
more than 50 years. The facility
features state-of-the-art medical
care and an environment
designed to promote healing
and wellbeing.

# VillageCare

510 West 46th Street New York, NY 10036 (212) 977-4600 www.46and10village.org VillageCare serves people with chronic conditions as well as seniors in need of continuing care and rehabilitation services. They offer a variety of community and residential programs as well as managed care. VillageCare at 46th Street and Tenth Avenue, an assisted living program, is a market-rate senior living community with on-site services and recreational and social activities for seniors aged 62 years or older.

# Naturally Occurring Retirement Community (NORC):

NORCs are multi-age housing developments or neighborhoods

that were not originally built for seniors but now are home to a significant number of older persons. Here you can find a list of NORC's in our district:

# Phipps Plaza NORC

520 Second Avenue, ground floor New York, NY 10016 (212) 683-6583 Hours: 9am - 5pm (Monday - Friday)

# Elliott-Chelsea NORC

430 West 26th Street New York, NY 10001 (212) 924-2626

### Lincoln House Outreach NORC

303 West 66th Street New York, NY 10023 (212) 875-8958 Hours: 9am - 4pm (Monday - Thursday); 9am - 2:30pm (Friday)

## Lincoln Square NORC

250 West 65th Street New York, NY 10023 (212) 874-0860 Hours: 9am - 5pm (Monday - Friday)

# Penn South Program for Seniors

290 Ninth Avenue New York, NY 10001 (212) 243-3670 Hours: 9am - 5pm (Monday - Friday)

#### **Utilities**:

These programs will offer help and financial assistance with your home utilities.

# Con Edison Senior Direct Program

(800) 404-9097
Con Edison's Senior Direct
Program is a toll-free phone
service for customers aged 62 or
older who have questions about
their Con Edison account.

# Con Edison CONCERN Program (800) 752-6633

http://legacyold.coned.com/ customercentral/specialservices. asp

The Con Edison CONCERN program is a free and confidential service for customers who are either above the age of 61 or have a permanent disability. CONCERN representatives advise customers about bill payment options, government aid programs, and other organizations that offer similar assistance.

# The Home Energy Assistance Program (HEAP)

122 East 124<sup>th</sup> Street, Lobby New York, NY 10035 (800) 692-0557 Hotline: (800) 342-3009 www.otda.ny.gov/programs/ heap HEAP helps low-income homeowners and renters pay bills for heating fuel, equipment and repairs.

### Verizon LifeLine

PO Box 33075 St. Petersburg, FL 33733 (800) 837-4966 www.verizon.com/support/ consumer/consumereducation/lifeline

Verizon LifeLine is a government assistance program that offers telephone discounts to qualified low-inwcome customers.

# **Legal Assistance**

Navigating the legal system can be a complicated process, and it is extremely important that you know your rights while doing so. The organizations below offer legal assistance and information regarding the legal system.

City Bar Justice Center's
Veterans Assistance Project
42 West 44th Street
New York, NY 10036
(212) 382-4722
www.nycbar.org/
citybarjusticecenter/projects/
economic-justice/veteransassistance-project
The Veterans Assistance Project
helps low-income veterans by

providing pro bono assistance with disability benefits claims. They offer a veterans intake line, which offers information and advice and screens cases to be invited to a monthly legal clinic.

# Housing Conservation Coordinators (HCC)

777 Tenth Avenue
New York, NY 10019
(212) 541-5996
www.hcc-nyc.org
HCC offers a range of civil
legal services including
representation on benefit,
consumer, landlord/tenant,

immigration and trusts/ estates matters to eligible low- and moderate-income tenants, tenant associations, HDFC shareholders and other community organizations located in the Hell's Kitchen/ Clinton neighborhoods (from 34th to 72nd Street, and from Eighth Avenue to the Hudson River).

**Housing Court Answers** 

111 Centre Street, 2nd Floor Clerk's Office - Room 225 New York, NY 10013 (212) 962-4795 www.cwtfhc.org Hours: 9am - 4pm (Monday - Friday) **Housing Court Answers** provides information tables in the city's housing courts and staffs a hotline for callers with information about housing law, rent arrears assistance, and homeless prevention guidance. They also provide telephone assistance from 9am - 5pm, Tuesday - Thursday. The office may be closed between 1pm and 2pm on weekdays.

# **Immigration Helpline:**

(844) 955-3425 Hours: 9:30am - 12:30pm (Monday - Friday) **Manhattan Legal Services** 40 Worth Street, Suite 606 New York, NY 10013 (646) 442-3100 www.legalservicesnyc.org Manhattan Legal Services provides legal assistance to low-income residents of Manhattan through free legal representation, advocacy, and community education. They primarily work in the following areas: family law, housing law, government benefits, HIV/ AIDS, consumer protection, and immigration.

Kinship Caregiver Law Project www.mfy.org/projects/kinship-caregiver-law-project Kinship Caregiver Law Project helps to provide legal stability through representation in custody, guardianship and adoption matters, access to public benefits, and special immigration cases.

# LawHelpNY

42 West 44th Street
New York, NY 10036
www.lawhelpny.org/issues/
seniors
Find free legal aid for lowincome citizens in New York
and information about your
legal rights, courts, and more
pertaining to New York State.

The website contains a hotline list guiding you to help with your specific needs.

**Legal Aid Society** 199 Water Street New York, NY 10038 (212) 577-3300 www.legal-aid.org/en/home. aspx Legal Aid Society is a non-profit organization that offers legal services to low-income New Yorkers. They work on civil, criminal, and juvenile rights cases. The Society also has an "Access to Benefits Helpline," which provides direct assistance and referrals to those in need of legal assistance to obtain benefits or resolve employment

# Access to Benefits (A2B) Helpline

issues.

(888) 663-6880 Hours: 9:30am - 12:30pm (Tuesday - Thursday) The Legal Aid Society operates an A2B helpline which can provide information about employment, health, and government benefits.

# Manhattan District Attorney's Elder Abuse Unit

1 Hogan Place

New York, NY 10013 (212) 335-8920 Hotline: (212) 335-9007 www.manhattanda.org/

resources-victims-elder-abuse The Manhattan District Attorney's Elder Abuse Unit investigates and prosecutes crimes involving victims aged 60 and over. They provide services in investigation and prosecution, assistance in obtaining an Order of Protection, and emergency housing if needed, consultation, social services referrals, and review by the Narcotics Eviction Program for evictions of drug dealers from a senior's residential or commercial premises.

Mobilization for Justice

100 William Street, 6<sup>th</sup> Floor New York, NY 10038 (212) 417-3700 www.mobilizationforjustice.org MFY provides free legal assistance to New Yorkers on a variety of civil legal issues, including issues related to disability and aging rights.

**Manhattan Seniors Project** 

www.mfy.org/projects/ manhattan-seniors-project Manhattan Seniors Project provides a wide range of civil legal services to low-income seniors including benefits, health care, consumer, and abuse issues, prioritizing those at risk of losing their housing and independence.

# New York Legal Assistance Group (NYLAG)

7 Hanover Square, 18th Floor New York, NY 10004 (212) 613-5000 www.nylag.org NYLAG is a non-profit law office providing free civil legal services to low-income New Yorkers. Elder Law Specialists work with seniors to address issues related to entitlements, health care, nursing home/ hospital rights, guardianship, abuse and neglect, consumer matters, and other issues affecting seniors.

# **Urban Justice Center**

40 Rector Street, 9th Floor New York, NY 10006 (646) 602-5600 www.urbanjustice.org The Urban Justice Center provides direct legal services, advocacy, political organization, and community education to New York's most vulnerable populations. The center is composed of 10 different projects: Community Development, Domestic Violence, Safety Net, Human Rights, Iraqi Refugee Assistance, Mental Health, Peter Cicchino Youth, Sex Workers, Street Vendor, and Veteran Advocacy.

Volunteer Lawyers for the Arts (VLA)

1 East 53rd St., 6th Floor
New York, NY 10022
(212) 319-2787, ext. 1
www.vlany.org
VLA provides pro bono artsrelated legal representation to
low-income individual artists
and nonprofit arts organizations
and a broad range of other
services for the arts community,
including legal counseling,
educational programs, advocacy,
and alternative dispute
resolution.

Volunteers of Legal Service (VOLS): Elderly Project

281 Park Avenue South New York, NY 10010 (212) 966-4400 www.volsprobono.org The VOLS Elderly Project provides free legal services to low-income Manhattan residents aged 60 or older by conducting 12 monthly legal advice clinics at senior centers (including Encore Community Services at 239 W. 49th St.) that provide legal information and advice to elder services case managers, social workers and advocates. The project also

coordinates volunteer attorneys to represent eligible seniors seeking assistance with Life Planning Documents.

# **LGBT Services**

The following resources offer support and programming to LGBT individuals. Additionally, the Office of the New York City Comptroller has published an LGBTQ Guide of Services and Resources that you can access online at https://comptroller.nyc.gov/services/for-the-public/lgbtq-directory/

# Gay, Lesbian, Bisexual & Transgender National Hotline (888) 843-4564

Hours: 4pm - 12am (Weekdays); 12pm - 5pm (Saturdays) Email: help@GLBThotline.org http://www.glnh.org This free and anonymous hotline offers peer counseling and referrals for services available to LGBT individuals nationwide. The hotline is run by the LGBT National Help Center, which also operates an Online Peer-Support Chat program.

# The Lesbian, Gay, Bisexual and Transgender Community Center of NYC

208 West 13th Street New York, NY 10011 (212) 620-7310 Email: info@gaycenter.org https://gaycenter.org/home The Center provides social service, public policy, educational, cultural, and recreational programs designed to nurture and empower LGBT people. Programming and support services include substance abuse treatment and prevention, HIV-related concerns, bereavement, transgender issues, coming out matters, and other mental health needs.

# Mount Sinai Health Systems LGBT Health Services:

Mount Sinai Health Systems provides primary, specialty, and hospital care for LGBT individuals, transgender health services including a Center for Transgender Medicine & Surgery, patient navigation services, and health education for LGBT organizations throughout the city. The two Mount Sinai hospitals in our district are:

### Mount Sinai Beth Israel

281 First Avenue (First Avenue at 16th Street) New York, NY 10003 (212) 420-2000 or (212) 857-9980 -and-

### **Mount Sinai West**

1000 Tenth Avenue New York, NY 10019 (212) 523-4000 or (212) 857-9990

# Services and Advocacy for LGBT Elders (SAGE)

305 Seventh Avenue, 15th Floor New York, NY 10001 National Headquarters: (212) 741-2247

### **SAGE Center Midtown:**

(646) 576-8669 http://www.sageusa.org/ SAGE is a national organization that advocates on behalf of elderly LGBT individuals through policy work, partnerships, and local community centers throughout the United States. It offers a variety of services including cultural, health and wellness, and workforce development programs. You can contact the SAGE LGBT Elderly Hotline at (888) 234-SAGE.

# **Local Pharmacies**

There are many pharmacies in the district where you can pick up your household needs and your prescription medications.

## Elm Drugs

56 Seventh Avenue (between 13<sup>th</sup> & 14<sup>th</sup> Streets) New York, NY 10011 212-255-6100 Elmdrugs.com

# C. O. Bigelow

414 Sixth Avenue New York, NY 10011 (212) 533-2700 bigelowchemists.com

## **New London Pharmacy**

246 Eighth Ave New York, NY 10011 Pharmacy: (212) 243-4987 General Info: (212) 243-4987 ext. 305 Newlondonpharmacy.com

# Village Apothecary

346 Bleecker Street New York, NY 10014 (212) 807-7566 Villageapothecary.com

# **Long-Term Care**

Long-term care refers to medical, personal, or other services that you may need over an extended period of time. We hope these resources will make the process of learning about long-term care easier and more efficient.

# **Eldercare Locator**

(800) 677-1116 www.eldercare.gov The Eldercare Locator is designed to help older adults and their families and caregivers find their way through the maze of services for seniors, including long-term care, by identifying trustworthy local support resources. The goal is to provide users with the information and resources that will help older persons live independently and safely in their homes and communities for as long as possible.

# Guide to Medicaid Managed Long-Term Care

www.health.ny.gov/health\_care/medicaid/redesign/docs/mltc\_guide\_e.pdf
The Department of Health's website includes this guide that explains how to choose a long-term care plan.

# Managed Long-Term Care Plan Directory

www.health.ny.gov/health\_care/managed\_care/mltc/mltcplans.htm
The Managed Long Term Care
Program provides health and
long-term care services to
adults with chronic illness or
disabilities. This link takes you
to a directory of long-term care
plans in New York State.

# National Clearinghouse for Long-Term Care Information Administration of Community Living

Washington, DC 20201 (202) 619-0724 www.longtermcare.gov LongTermCare.gov is a government website run by the U.S. Department of Health and Human Services. The website provides information about the services and supports included in long-term care and payment methods.

# New York City Human Resources Administration (HRA)

www.nyc.gov/html/hra/html/ services/long\_term\_care.shtml The NYS Partnership for Long-Term Care (NYSPLTC) is a unique Department of Health program combining private long-term care insurance and Medicaid Extended Coverage (MEC). Its purpose is to help New Yorkers financially prepare for the possibility of needing nursing home care, home care, or assisted living services.

# New York State Department of Health Consumer Guide to Long-Term Care

www.health.ny.gov/health\_care/medicaid/program/longterm/
The New York State
Department of Health offers an online "Consumer Guide to Community-Based Long-Term Care," which explains what long-term care services are, who can receive them, how to find these services, and methods of payment.

# Medical Marijuana

Medical marijuana has been credited with a host of therapeutic uses in recent years. This is especially true for older adults suffering from cancer, Alzheimer's, certain kinds of pain, and more. It is always essential that you speak with your doctor about whether the medical use of marijuana is appropriate for your condition. To learn more about medical marijuana in New York State, please see the resources below.

New York State Department of Health

Riverview Center
150 Broadway, Suite 355
Albany, NY 12204
(866) 811–7957
https://www.health.ny.gov/
regulations/medical\_
marijuana/faq.htm
The NYS Department of Health
website contains a wealth
of useful information about
using medical marijuana in
New York State, including
finding a practitioner, finding
a dispensary, current law, and
more.

Columbia Care 212 East 14th Street

New York, NY 10003 (646) 453-7178

www.col-careny.com/

Columbia Care Manhattan dispensary is one of the first medical marijuana dispensaries in New York State, providing pharmaceutical-grade products to qualifying patients in New York.

# Nutrition & Food Assistance

This section provides information about programs that deliver meals to eligible seniors, as well as a list of soup kitchens, food pantries, farmers' markets, and community supported agriculture programs.

Citymeals-on-Wheels

355 Lexington Avenue
New York, NY 10017
(212) 687-1234
www.citymeals.org
Citymeals-on-Wheels
prepares and delivers meals to
homebound and elderly New
Yorkers aged 60 years or older
who are physically or mentally
incapacitated, unable to prepare
meals, and able to live safely at
home if services are provided to
them.

### **Encore Home Delivered Meals**

220 West 49th Street
New York, NY 10019
(212) 246-0880
Hours: 9am - 5pm
(Monday - Friday)
Registration: 9am - 12pm
(Tuesday and Wednesday)
www.wsiaca.org/
resourcedirectory/?orgID=140
For frail and homebound seniors
who are unable to attend the
Center, hot meals are delivered

to their door, as part of Encore's Meals-on-Wheels Program. A donation of \$1.00 per meal is suggested.

## Weekend

# **Home-delivered Meals:**

Hot meals are delivered to homebound seniors so that they have meals for both Saturday and Sunday. If seniors prefer, they can substitute a package of non-perishable food items for the Sunday hot meal.

# Food Bank for New York City

39 Broadway, 10th Floor New York, NY 10006 (212) 566-7855 www.foodbanknyc.org/aboutfood-bank

Food Bank for New York City procures and distributes food to a network of more than 1,000 community-based member programs citywide, helping to provide 400,000 free meals a day for New Yorkers in need. Their website includes a food program locator that shows food pantries, soup kitchens, and senior centers throughout the city that serve meals.

### God's Love We Deliver

(212) 294-8102 www.glwd.org The Home Delivered Meal Program provides homedelivered meals to clients all over New York City. If you are living with a life-altering illness and have difficulty shopping or cooking, call to find out more information about becoming a client.

Middle Collegiate Church 50 East 7th Street New York, NY 10003 (212) 477-0666 http://www.middlechurch.org/ justice/food Middle Collegiate Church offers several meal programs, including free lunches and a dinner program for individuals with HIV/AIDS. From Easter until Thanksgiving, Middle Collegiate Church gives out sandwiches in nearby parks every Sunday at 12:30pm, and serves a meal at the Church at 12:30pm on Sundays after

New York City Coalition Against Hunger

services.

50 Broad Street, Suite 1520 New York, NY 10004 (212) 825-0028 www.nyccah.org The New York City Coalition Against Hunger (NYCCAH) represents and is the voice for the more than 1,100 nonprofit soup kitchens and food pantries in New York City and the 1.4 million low-income New Yorkers who live in households that can't afford enough food.

# WhyHunger

505 Eighth Avenue, Suite 2100
New York, NY 10018
(212) 629-8850
www.whyhunger.org
WhyHunger is a leader in
building the movement to
end hunger and poverty by
connecting people to nutritious,
affordable food and by
supporting grassroots solutions
that inspire self-reliance and
community empowerment.

# Soup Kitchens and Food Pantries:

This list provides locations of food kitchens that offer free hot food and pantries that offer free canned food and other nonperishables to seniors in need grouped by location.

<u>MIDTOWN:</u> Serving zip codes: 10001, 10010, 10016, 10017, 10018, 10019, 10022, 10036:

# **Crossroads Community**

Services at Saint
Bartholomew's Church
108 East 51st Street, 10022
(212) 378-0231
Soup Kitchen: Sundays,
Mondays, and Wednesdays,
7am - 8:30am; Monday - Friday,

5:30pm - 6:30pm Food Pantry: Thursday, appointment necessary, call (212) 378-0234 to get an appointment time.

Crossroads Food Pantry 329 West 42nd Street, 10036 (212) 246-4732 Food Pantry: Every other Saturday, 11:30am - 1pm Proof of residence and income required.

The Dwelling Place of NY, Inc. 409 West 40th Street, 10018 (212) 564-7887 Soup Kitchen: Wednesdays, 5:30pm - 6:30pm Only for women at least 30 years old. ID required for first visit. Must be sober.

Holy Apostles Soup Kitchen 296 9th Avenue (corner of 28th Street), 10001 (212) 924-0167 Soup Kitchen:
Monday - Friday, 10:30am - 12:30pm
Referrals are available to services such as haircuts, clothing pantries, benefits, eyeglasses, etc. Soup kitchen (non-state) photo IDs can be created, which are available during soup kitchen hours in the counseling office at rear of

the dining area.

Metro Baptist Church
410 West 40<sup>th</sup> Street, 10018
(212) 594-4464
Food Pantry: Saturdays,
11am - 11:30am (except on the
5th Saturday per month)
One visit per month. ID
and proof of address for all
household members required.

Relief Bus Mobile Resource Center 9th Ave. (between 40<sup>th</sup> Street and 41<sup>st</sup> Street), 10036 (800) 736-2773 Soup Kitchen: Saturdays, 8pm - 10pm

Sacred Heart of Jesus Church 457 West 51<sup>st</sup> Street, 10019 (212) 265-5020 Food Pantry: Every 2nd & 4th Wednesday, 4:30pm - 5:30pm Registration is on Fridays, 10am - 11am. Photo ID and proof of address required.

St. Clement's Episcopal Church 423 West 46<sup>th</sup> Street, 10036 (212) 246-7277 Food Pantry: Fridays, 4pm -6am; Saturdays (except for every 1st Saturday), 9am - 11am

**St. Francis of Assisi** 135 West 31<sup>st</sup> Street, 10001 (212) 736-8500 Soup Kitchen: Every day, 7am - 7:30am Sandwiches and coffee. Line starts at around 6:30am.

St. John's Bread of Life 210 West 31st Street, 10001 (212) 564-9070 x203 Food Pantry: Wednesdays, 12:30pm - 2:30pm Must live between 14th St. and 50th St. Proof of residence and ID required.

St. Luke's Lutheran Church 308 West 46<sup>th</sup> Street, 10036 (212) 246-3540 Soup Kitchen: Tuesdays and Thursdays, 1pm - 2pm

St. Paul's House
335 West 51st Street, 10019
(212) 265-5433
Soup Kitchen: Mondays,
Wednesdays, and Fridays,
7:30am - 8:30am
Food Pantry: Tuesdays,
10am - 11am
Must live between West 28th St.
- West 60th St. for food pantry,
two proofs of address and photo
ID required. Business clothing
available Tuesdays.

Sylvia Rivera Food Pantry 446 West 36th Street, 10018 (212) 629-7440 Soup Kitchen: Tuesday - Friday, 2pm - 3pm Food Pantry: Thursdays, 9am -10am Bring your own bag for pantry. <u>CHELSEA</u>, <u>WEST VILLAGE</u>: (serving: 10011-10014):

Church of the Ascension 12 West 11<sup>th</sup> Street, 10011 (212) 254-8620 Food Pantry: Every 3rd Saturday, 8:30am Arrive early – there are often 200+ people in line. Line up on W. 11th St. starting at 5th Ave.

Hope for Our Neighbors in Need at Church of the Village 201 West 13<sup>th</sup> Street, 10011 (212) 243-5470 Soup Kitchen: Saturdays, 12pm - 1:30pm Food Pantry: Tuesdays, 1pm - 2:30pm Doors open 30 minutes before food service begins.

# Hebrew Union College - Jewish Institute of Religion Soup Kitchen

1 West 4th Street, 10012
(212) 674-5300
Soup Kitchen:
Mondays, 5pm - 6pm
(summer hours: 5pm - 5:30pm)
Entrance on Mercer Street.
During school year, warm
balanced meals, clothing,
toiletries, and free legal advice
from NYU law students inside.

Judson Memorial Church
55 Washington Square South,
10012
(212) 477-0351
Potluck Meal: Every 1st
Wednesday
Doors open at 7pm, food is
distributed at 7:15pm and is
followed by a performance.

# Salvation Army, New York Temple

132 West 14th Street, 10011 (212) 337-7469 Soup Kitchen: Monday -Thursday, 12pm - 1pm Food Pantry: Monday - Friday, 9:30am - 11am, 1:30pm - 3pm Photo ID and proof of address in 10002-10007, 10009-10014, 10038, 10041, 10047, 10048 required at first visit for pantry.

St. Peter's Episcopal Church 346 West 20th Street, 10011 (212) 929-2390 Food Pantry: Wednesdays and Fridays, 10am - 12pm; Saturdays, 11am - 11:30am Referral required.

St. Joseph's Church 371 Sixth Avenue, 10014 (347) 886-6345 Soup Kitchen: Saturdays, 1:30pm - 3:30pm

Xavier Mission at The Church of St. Francis Xavier

55 West 15th Street, 10011 (212) 627-2100 Soup Kitchen: Sunday, 1pm - 3pm. Seniors and disabled individuals line up on West 16th St. for soup kitchen; all others on West 15th St. (elevator for those unable to navigate stairs on West 15th St). Food Pantry: Customer choice pantry 2nd Saturday of each month from 10am - 11:30am Emergency Pantry: Monday -Friday, 10am - 6pm Customer choice pantry open only to residents of 10001-10003, 10009-10014, 10016. ID and proof of address required for customer choice pantry (not necessary for emergency pantry). Emergency pantry only available once every six months.

LOWER EAST SIDE, EAST VILLAGE: (serving: 10002, 10003, 10009):

Father's Heart Ministries 543 East 11th Street, 10009

(212) 375-1765 Soup Kitchen: Tuesdays, 6pm -7pm (for children, teens & their families), Saturdays, 10am -11am (except every 1st Saturday of the month).

Food Pantry: Tuesdays, 6pm - 6:30pm; Saturdays, 10am - 11am (except every 1st Saturday of the month)

SNAP (food stamps) pre-

screenings available. Free GED and ESL classes Saturdays, 10am - 11:30am; Tuesdays, 6pm - 7:30pm.

# Trinity's Services and Food for the Homeless

602 East 9th Street, 10009
(212) 228-5254
Soup Kitchen: Monday - Friday,
11am - 12pm
Food Pantry: Monday Thursday, 12:30pm - 1:30pm.
ID for all family members
required. Pantry is client choice,
may receive once a month. Last
number called at 1:30pm.

# WEST OF CENTRAL PARK: (serving; 10023, 10024, 10025):

Blessed Sacrament Church 146 West 70th Street, 10023 (212) 873-9224 Soup Kitchen: Sundays starting

at 2pm.
Brown bag meal. Closed July &

Brown bag meal. Closed July & August.

# Christ and St. Stephen's Brown Bag Program

120 West 69th Street, 10023 (212) 580-8179 Soup Kitchen: Monday - Friday, 9:30am - 10:30am. Brown bag meal. Operates on all holidays.

#### Farmers' Markets

New Yorkers can access foods straight from the farm in two ways: farmers' markets and community supported agriculture programs or CSAs. CSA members purchase "shares" in an entire season of high quality, fresh produce grown by local farmers. Members usually pay for their shares in advance, but some CSAs adjust payment to income, accept food stamp benefits, and allow some members to pay week to week. All farmers' markets listed accept EBT/ SNAP (food stamps).

### **MIDTOWN**

(serving: 10001, 10010, 10016, 10017, 10018, 10019, 10020, 10028, 10036):

### 57th St. Greenmarket

West 57<sup>th</sup> Street & 9<sup>th</sup> Avenue, 10019

Apr. 19 - Dec. 20: Saturdays May 7 - Dec. 17: Wednesdays Always 8am - 5pm

# CHELSEA, WEST VILLAGE (serving: 10011-10014):

# Chelsea Farmers' Market North side of West 23<sup>rd</sup> Street (east of 9<sup>th</sup> Avenue), 10011 Jun. 7 - Nov. 22: Saturdays Always 9am - 5pm

#### PS 11 Farm Market

West 21st Street (between 8th Avenue & 9th Avenue), 10011 Jun. 11 - Nov. 19: Wednesdays Always 8am- 11am

# Abingdon Square Greenmarket

West 12<sup>th</sup> Street & Eighth Avenue, 10014 Saturdays, year-round Always 8am – 2pm

# LOWER EAST SIDE, EAST VILLAGE:

(serving: 10002, 10003, 10009):

## St. Mark's Church Greenmarket

East 10<sup>th</sup> Street & Second Avenue, 10003 Jun. 3 - Nov. 25: Tuesdays Always 8am - 6pm

# Stuyvesant Town Greenmarket

14th Street Loop & Avenue A (in the Oval), 10009 May 4 - Nov. 23: Sundays Always 9:30am - 4pm

### **Tompkins Square Greenmarket**

East 7th Street & Avenue A, 10009 Sundays, year-round Always 9am - 6pm

# WEST OF CENTRAL PARK:

(serving: 10023, 10024, 10025):

# **Tucker Square Greenmarket**

West 66th Street & Columbus Avenue, 10023 Thursday - Saturday, year-round Always 8am - 5pm

### **CSA Programs:**

Note that sign up is generally March to May, with the first pickup in June or July and the last one in late October or early November. As a rule, late sign up is not permitted. Check justfood.org/casloc for a complete list of all CSAs in the city.

#### 14th St Y CSA

Pickup: 14th Street Y 344 East 14<sup>th</sup> Street New York, NY 10003 Email: alice14ycsa@aol.com www.14streety.org/laba/the-14th-street-y-csa

### Hell's Kitchen CSA

Pickup: Signature Theater Cafe 480 West 42<sup>nd</sup> Street
New York, NY 10036
Email: suzannah.schneider@katchkiefarm.com
www.katchkiefarm.com/csa

### Mae Mae CSA

Pickup: Cafe Mae Mae 68 Vandam Street New York, NY 10013 Email: suzannah.schneider@ katchkiefarm.com www.katchkiefarm.com/csas/mae-mae-cafe-community-csa

### Merchants' Gate CSA

Pickup: John Jay College of Criminal Justice 860 Eleventh Avenue (between 58<sup>th</sup> and 59<sup>th</sup> Streets) New York, NY 10019 Email: merchantsgatecsa@gmail.com www.merchantsgatecsa.org

### Neighborhood School CSA

Pickup: Neighborhood School 121 East 3<sup>rd</sup> Street New York, NY 10009 Email: neighborhoodschoolcsa@ gmail.com

# Washington Square CSA

Pickup: St. Marks in the Bowery 131 East 10<sup>th</sup> Street New York, NY 10003 Email: info@ washingtonsquarecsa.com www.washingtonsquarecsa.com

## The West Village CSA

Pickup: The Church of Saint Francis Xavier 46 West 16<sup>th</sup> Street (between 5th and 6th Avenues) New York, NY 10011 Email: info@westvillagecsa.org www.westvillagecsa.org

# NYPD Police Precincts

Below is a list of NYPD precincts in our district, along with the meeting times of each Precinct Community Council. Precinct Community Councils are designed to foster connections between community residents and NYPD service members.

#### 1st Precinct

16 Ericsson Place
New York, NY 10013-2411
(212) 334-0611
Community Affairs:
(212) 334-0640
www.nyc.gov/html/nypd/
html/precincts/precinct\_001.
shtml
The Precinct Community
Council meetings are held at
6:30pm on the last Thursday of
each month at the First Precinct.

#### 6th Precinct

233 West 10<sup>th</sup> Street
New York, NY 10014
(212) 741-4811
Community Affairs:
(212) 741-4826
http://www.nyc.gov/html/
nypd/html/precincts/
precinct\_006.shtml
The Precinct Community
Council meetings are held on
the last Wednesday of each
month at 25 Carmine Street,
New York, NY 10014, at 7:30pm.

#### 9th Precinct

321 East 5<sup>th</sup> Street
New York, NY 10003
(212) 477-7811
Community Affairs:
(212) 477-7805
www.nyc.gov/html/nypd/
html/precincts/precinct\_009.
shtml
The Precinct Community
Council meets on the third
Tuesday of the month at 7pm at the 9th Precinct located at 321
East 5th Street.

# 10th Precinct

230 West 20th Street

New York, NY 10011
(212) 741-8211
Community Affairs:
(212) 741-8226
www.nyc.gov/html/nypd/
html/precincts/precinct\_010.
shtml
The Precinct Community
Council meets on the last
Wednesday of the month at 7pm
at the 10th Precinct located at
230 West 20th Street.

### 13th Precinct

230 East 21st Street New York, NY 10010 (212) 477-7411 Community Affairs: (212) 477-7427 www.nyc.gov/html/nypd/ html/precincts/precinct\_013. shtml The Precinct Community Council meets on the third Tuesday of the month at the 13th Precinct at 6:30pm.

#### 17th Precinct

167 East 51st Street
New York, NY 10022
(212) 826-3211
Community Affairs:
(212) 826-3228
www.nyc.gov/html/nypd/
html/precincts/precinct\_017.
shtml
The Precinct Community
Council meets on the last
Tuesday of every month at 6pm
at Sutton Place Synagogue, 225
East 51st Street.

#### 20th Precinct

120 West 82<sup>nd</sup> Street
New York, NY 10024
(212) 580-6411
Community Affairs:
(212) 580-6428
www.nyc.gov/html/nypd/
html/precincts/precinct\_020.
shtml
The Precinct Community
Council meetings are usually
held the fourth Monday of each
month (except July and August)
at the 20th Precinct at 7pm.

# Midtown North Precinct

306 West 54<sup>th</sup> Street New York, NY 10019 (212) 767-8400 Community Affairs: (212) 767-8447 www.nyc.gov/html/nypd/html/precincts/precinct\_018. shtml
The Precinct Community
Council meets every third
Tuesday of the month at 7pm at the Midtown North Pct. Station House. Meetings are not held in July/August.

## **Midtown South Precinct**

357 West 35<sup>th</sup> Street
New York, NY 10001-1701
(212) 239-9811
Community Affairs:
(212) 239-9846
www.nyc.gov/html/nypd/
html/precincts/precinct\_014.
shtml
The Precinct Community
Council meets on the third
Thursday of the month at 7pm
at the New Yorker Hotel.

# Opioid Addiction Resources

Opioid addiction is an epidemic in our country. Below are resources to help combat it.

Educational Alliance - Center for Recovery and Wellness 25-29 Avenue D
New York, NY 10009 (646) 395-4405
Offers residential and outpatient treatment programs as well as proactive community programming and prevention

education.

NYC Department of Health - Alcohol & Drug Use 24/7 Help Hotline: (888) 692-9355 (888-NYC-WELL) https://www1.nyc.gov/site/doh/health/health-topics/alcohol-and-drug-use.page The NYC Department of Health website contains information about how to prevent an overdose and where you can go if you or someone you know has overdosed.

# Substance Abuse and Mental Health Services Administration (SAMHSA)

5600 Fishers Lane Rockville, MD 20857 General Inquires: (877) 726-4727 (SAMHSA-7)
National Suicide Prevention
Lifeline (800) 273-8255 (TALK) /
TTY: (800) 799-4889
National Helpline (800) 662-4357
(HELP) TTY: (800) 487-4889
Disaster Distress Helpline (800) 985-5990 / TTY: (800) 846-8517
www.samhsa.gov
SAMHSA offers numerous
resources and hotlines for
those seeking treatment and
concerned loved ones.

# **Pet Care**

Seniors who would like assistance with the care of their pets can reach out to organizations that provide inhome pet care services. Other organizations offer pet therapy programs through which pets provide emotional comfort to individuals in need.

#### Paws NY

(212) 203-4760

http://pawsny.org/
Through Paws NY's Housecall
Program, volunteers visit the
homes of eligible senior pet
owners to provide services,
including dog walking, litter
maintenance, medication
administration, and food and
water provision.

# Therapy Dogs International

(973) 252-9800

Email: tdi@gti.net http://www.tdi-dog.org/

Therapy Dogs International (TDI) provides therapy dog visits to homes, nursing homes, shelters, and hospitals as well as therapy dog support during hospice care.

# **Senior Centers**

Becoming involved in senior centers can be an excellent way to stay engaged with your peers and community while meeting new people. There are a number of senior community centers in our district that provide a variety of programs, including lectures, classes, financial and legal services, and meals.

#### **Clinton Senior Center**

530 West 55<sup>th</sup> Street
New York, NY 10019
(212) 757-2026
Services Offered: Lunch
(Monday - Friday, 12pm - 1pm)
and light dinner (Wednesdays),
gardening club, library, large
dining room, trips, holiday
parties, computer class, strength
training, tai chi, belly dancing,
ping-pong, Zumba, chorus, line
dancing, bingo, senior legal
clinic, and aromatherapy.

### **Coffee House Senior Center**

331 West 42<sup>nd</sup> Street
New York, NY 10036
(646) 545-4621
Breakfast and lunch are provided Monday through Friday to seniors aged 60 years or older. A take-away bag of canned items is available for eligible seniors (must meet criteria) four days a week. Dinner is offered every Thursday evening.

# The Educational Alliance's Sirovich Senior Center

331 East 12<sup>th</sup> Street New York, NY 10003 (212) 228-7836 www.edalliance.org/older\_ adults

The Sirovich Center offers free breakfast (8:30am – 10am), lunch (12pm – 1pm), and dinner (5pm – 6pm) to people aged 60 or older. They also offer a variety of other services, including arts and cultural educational programs, health and wellness workshops, ballroom dancing, line/jazz dancing, Zumba, computer lab access, an Asian choral group, an Asian dance group, cooking classes, movie matinees, yoga, tai chi, and karaoke.

### **Encore Senior Center**

239 West 49<sup>th</sup> Street
New York, NY 10019
(212) 581-2910
www.encorecommunityservices.
org/programs
The Encore Senior Center is
open from 9am - 4pm, Monday through Friday. They offer

day through Friday. They offer lectures and discussion groups on various subjects, such as crime prevention, nutrition, legal rights, fire safety, and estate planning. They also offer a variety of activities, such as yoga, tai chi, salsa movement, painting classes, movies, trips, birthday

celebrations, bingo, concerts, and holiday parties. From 9am - 10am, the Center also offers a breakfast cart to seniors for a small fee

## Goddard Riverside Senior Center

593 Columbus Avenue (at 88th Street) New York, NY 10024 (212) 873-6600 Goddard Riverside Senior Center offers a variety of programs and resources for its senior members. Some of the services provided include breakfast and lunch, social events, benefits advocacy, wellness health and nutrition classes, trips, community partnerships, arts and music workshops, and much more. There are also on-site staff members available to help with housing issues.

# **Greenwich House Senior Centers**

122 West 27th Street, 6th Floor New York, NY 10001 (212) 991-0003 www.greenwichhouse.org/senior\_center/index Greenwich House provides services for seniors in and around Greenwich Village. Their senior centers offer meals and a variety of activities, including poetry, health lectures, painting, bingo, exercise classes, movies, singa-longs, card playing, and day trips. Staff members also help seniors obtain the services, benefits, entitlements and referrals that they need.

#### **Hudson Guild Adult Services**

119 Ninth Avenue
New York, NY 10011
(212) 924-6710
www.hudsonguild.org
The Hudson Guild Adult Services provides personal support
and social services to participants aged 55 or older, including
intensive and walk-in case management for both homebound
and mobile seniors, information
and referral services, and access
to additional services for legal,
financial, health insurance, medical, and housing needs.

### John Paul II Friendship Center 103 7th Street

New York, NY 10009 (212) 673-7704 www.polishslaviccenter.net/en/john-paul-ii-friendship-center/ Sponsored by the Polish Slavic Center, this senior center is for people aged 60 years or older and offers a variety of services, including lunch, cultural and educational activities, music, television, board games, bingo, dominoes, choir, birthday and holiday parties, retirement benefit information, computer

courses, English classes, immigration and legal services, fencing club, and table tennis club.

Judith C. White Senior Center 27 Barrow Street, 4<sup>th</sup> Floor New York, NY 10014-3823 Phone: (212) 242-4140, Ext. 260 Fax: (212) 463-0165

Breakfast: 9am - 10 am Lunch: 12pm - 1pm

# Lenox Hill Neighborhood House Senior Center at Saint Peter's Church

619 Lexington Avenue
New York, NY 10022
(212) 308-1959
www.lenoxhill.org/content/
who-we-help/older-adultservices/senior-centers.html
The center offers lunches,
educational, recreational, health
and wellness activities, tai chi,
belly dancing, literature classes,
foreign language classes, legal
services, Second Sundays arts
performance series, discounted
theater tickets, and nutrition
education.

Lunch tickets are distributed from 10am to 11am. You must sign up for lunch before 11:45am. Lunch is served at noon. A donation of \$1.50 is suggested.

Lincoln Square Neighborhood Center 250 West 65<sup>th</sup> Street New York, NY 10023 (212) 874-0860

www.lsncny.org/programs/adults

Lincoln Square Neighborhood Center offers health services, homebound services, mental health services, social services, and recreational/educational services.

# Pace University's Active Retirement Center (PARC)

Pace University Midtown Center 551 5<sup>th</sup> Avenue (between 45<sup>th</sup> & 46th St.), Suite 800 New York, NY 10176 (888) 561-7223 www.cps.pace.edu/lifelonglearning/senior-programs-parc/ Membership to this program allows seniors to attend lectures on topics as varied as health to criminal justice and social functions such as movies. Members will also have access the Pace University Downtown Campus Library and Computer Lab.

# **Project FIND**

160 West 71st Street, #2F New York, NY 10023 (212) 874-0300 www.projectfind.org Project FIND was established by the National Council on Aging and works to provide homeless and low- and moderate-income seniors with the services they need. They operate supportive housing residences and senior centers.

SAGE Center Midtown

305 Seventh Avenue, 15th Floor New York, NY 10001 (646) 576-8669 www.sageusa.org SAGE, or Services & Advocacy for LGBT Elders, is a national organization that offers supportive services and consumer resources for LGBT older adults and their caregivers. Services offered at their Midtown location include: case management; caregiver support; benefits counseling; employment assistance; and arts, fitness and nutritional classes.

# Senior Center at Our Lady of Pompeii Church

25 Carmine Street New York, NY 10014 (212) 989-3620 Lunch: 12:30pm - 1:30pm

Senior Center on the Square 20 Washington Square North New York, NY 10011 (212) 777-3555, Ext.106 Lunch: 12:15pm - 1:15pm (1st Seating), 1:15pm - 2:15pm (2nd Seating)

### **Stein Senior Center**

204 East 23<sup>rd</sup> Street New York, NY 10010 (646) 395-8083 www.steinseniorcenter.org/ about-us

The Stein Senior Center offers lunch, early stage Alzheimer's support, nutrition talks, crime victims services, blood pressure tests, tax preparation, flu shots, arthritis exercise, opera appreciation, knitting, birthday parties, bridge club, meditation, strength training, play reading, movies, Shakespeare, Yiddish club, and benefits and entitlements assistance.

### **VISIONS Senior Center**

135 West 23rd Street
New York, NY 10011
(646) 486-4444, ext. 16
www.visionsvcb.org/visions/
programs/isc
VISIONS is the first senior
center designed for adults who
are blind or severely visually
impaired. It is open from
9am - 8pm, Monday through
Thursday, and from 9am - 6pm
on Fridays. A meal is offered
each day from 3:30pm - 5pm.
The center also provides
services ranging from benefits

assistance to health and wellness programs.

## West Side Inter-Agency Council for the Aging Senior Center

241 West 72<sup>nd</sup> Street
New York, NY 10023
(212) 799-7205
www.wsiaca.org/
resourcedirectory/?orgID=23
The Center offers lectures,
performances, fine arts
instruction, recreational
activities, fitness activities,
performing arts and musical
workshops, and trips. They also
have a social worker on site for
referrals and counseling.

#### **Woodstock Senior Center**

127 West 43<sup>rd</sup> Street, 2<sup>nd</sup> Floor New York, NY 10036 (212) 575-0693 Breakfast and lunch are offered Tuesday through Sunday to seniors aged 60 years or older. ID to verify age is required. Services offered: breakfast (8:30am – 10am), computer room, Sunday art classes, monthly parties, homeless-inreach program, shower facilities on weekday mornings, tai chi, exercise classes, and board games.

# **Technology**

Various organizations and city institutions offer free or reduced-price technology classes year-round. Below is a list of course offerings in our district.

# NYC Department of Parks & Recreation: Computer Resource Centers

The New York City Department of Parks & Recreation provides basic instruction for seniors and others who have limited experience with computers, as well as instruction in topics like web browsing, Internet security, resume writing, and web design. All classes are free to Parks Department Recreation Center members.

### **Locations:**

Chelsea Recreation Center 430 West 25th Street New York, NY 10001 (212) 255-3705 Hours: 6:30am- 10pm (Mon -Fri); 8am - 4pm (Sat & Sun) Schedule: www.nycgovparks. org/facilities/recreationcenters/ M260/schedule#CRC

# East 54th Street Recreation Center

348 East 54th Street New York, NY 10022 (212) 754-5411 Hours: 6:30am - 9:30pm (Mon - Fri); 8am- 4pm (Sun) Schedule: www.nycgovparks. org/facilities/recreationcenters/ M130/schedule#CRC

## Gertrude Ederle Recreation Center

232 West 60th Street

New York, NY 10023 (212) 397-3159 Hours: 6:30am - 9:30pm (Mon -Fri); 8am - 4pm (Sat & Sun) Schedule: www.nycgovparks. org/facilities/recreationcenters/ M063/schedule#CRC

### Tony Dapolito Recreation Center

1 Clarkson Street
New York, NY, 10014
(212) 242-5418
Hours: 7am - 9:30pm (Mon Fri); 9am - 4:30pm (Sat & Sun)
Schedule: www.nycgovparks.
org/facilities/recreationcenters/
M103/schedule/2015-1026#CRC

## **TechOpps**

(212) 255-3705
Email: techopps@parks.nyc.gov
Available at all NYC Parks
Computer Resource CentersTechOpps is a program
offered through NYC Parks
Computer Resource Centers,
where members can receive
free computer training in

Microsoft Office or Adobe Creative Cloud. This program is offered at Computer Resource Centers located throughout the boroughs. Those who apply and are accepted into the program will be expected to devote 12-15 hours per week for 6-8 weeks, in order to prepare for certification as either a Microsoft Office Specialist or Adobe Certified Associate in Visual Communication using Adobe Creative Cloud. Upon completion of this program, each participant will be able to take a certification exam. The Adobe Certification Exams are free to all members. Microsoft Office exams must be purchased in advance of testing.

New York Public Library 917-ASK-NYPL (917-275-6975) The New York Public Library's TechConnect program offers more than 80 technology classes at libraries throughout the Bronx, Manhattan, and Staten Island—all absolutely free.

# Older Adults Technology Services (OATS)

168 7th Street, Suite 3A
Brooklyn, NY 11215
(718) 360-1707
www.oats.org
OATS, operated by the NYC
Parks & Recreation Department,
provides free computer training

to older adults in communities across New York City.

# OATS Senior Planet Exploration Center

127 West 25th Street New York, NY 10001 (718) 360-1707 and (646) 590-0615

www.oats.org

OATS provides computer and technology training (classes at both the introductory and advanced levels) for older adults, and operates an intergenerational program with high school students to use technology to promote cross-generational connections. Classes are also offered at different locations throughout New York City.

# **Transportation**

Many senior centers provide free or reduced-price transportation programs for their members. Contact your local senior center for more information (or refer to any of the senior centers mentioned in this guide).

AAR (Access-A-Ride)
NYC Transit Customer Services
2 Broadway, 11<sup>th</sup> Floor
New York, NY 10004
(877) 337-2017
www.web.mta.info/nyct/paratran/guide.htm
AAR provides transportation
for people with disabilities and
seniors throughout NYC and
nearby Nassau and Westchester
counties.

# EasyPay MetroCard

The Customer Service Center: 3 Stone Street
New York, NY 10004
5-1-1 or (212) 638-7622
www.web.mta.info/metrocard/
EasyPayXpress.htm
The EasyPay MetroCard is
linked to your credit or debit
card and refills automatically
as you use it so you don't have
to wait in lines. Apply online or
call for an application or additional information.

New York Foundation for Senior Citizens (NYFSC):

Project C.A.R.T. 11 Park Place, 14th Floor New York, NY 10007 (212) 962-7559 www.nyfsc.org/services/freetrans.html Project C.A.R.T. provides free transportation van services for senior citizens aged 60 or over who have difficulty using public transportation. Vans are wheelchair accessible. C.A.R.T.'s five vans take seniors to and from medical appointments and hospitals, activities at senior centers, and entitlement appointments. The vans operate Monday through Friday from 9am to 3:45pm; the vans are not available during lunch hours of 12pm to 1pm.

with Disabilities (NYC DOT)
28-11 Queens Plaza North, 8<sup>th</sup>
Floor
Long Island City, NY 11101
(718) 433-3100
If you are a New York City
resident with a disability that
impairs your mobility, you can
apply for a City or State Parking
Permit for People with Disabilities. This permit allows drivers
to park in any space labeled by
the International Symbol of Ac-

cess in the U.S. and Canada. To apply for a permit, visit: http://

www.nyc.gov/html/dot/html/

Parking Permits for People

motorist/pppdinfo.shtml#ny-cpermit

# Reduced-Fare MetroCards for customers 65+

The Customer Service Center: 3 Stone Street
New York, NY 10004
5-1-1 or (212) 638-7622
www.web.mta.info/nyct/fare/
rfindex.htm
The MTA offers reduced-fare
MetroCards at a fare of \$1.35 for
customers aged 65 or older and
for those with disabilities of any
age.

# **Veterans**

For free assistance in accessing your veterans' benefits, contact your state, county, or local veterans benefits counselor at (888) VETS-NYS / (888) 838-7697 or (718) 447-8787. You can also visit veterans.ny.gov for more information about services available to veterans.

#### **CUNY Veterans Affairs**

555 West 57<sup>th</sup> Street
14th Floor, Suite 1401
New York, NY 10019
(646) 758-7677
Email: veterans@cuny.edu
www2.cuny.edu/about/university-resources/veterans-affairs/
The CUNY Office of Veterans
Affairs is dedicated to fostering
a sense of community and to
developing a channel of communication among veteran and
reservist students, and with faculty, staff, and administration.

### Harlem Veteran Center

2279 Third Avenue (between East 123<sup>rd</sup> & 124<sup>th</sup> Streets) New York, NY 10035 (212) 426-2200 or (646) 273-8139 Hours: 8am - 4:30pm (Monday -Friday)

Manhattan Veterans Center 32 Broadway, 2<sup>nd</sup> Floor, Suite 200 (between Morris St. and Exchange Place) New York, NY 10004 (212) 742-9591 Hours: 8:30am - 4pm (Monday - Friday)

# **NYC Veterans Alliance**

PO Box 532

New York, NY 10159 (347) 509-7838
The NYC Veterans Alliance is a nonpartisan, grassroots coalition dedicated to connecting NYC veterans to organizations, advocating for improved policies that affect veterans and their families, informing the NYC veterans community and the public about policies and news affecting them, and empowering veterans to speak up and take action.

# NYS Division of Veteran Affairs - Manhattan Center

423 East 23rd Street (between 1st

Avenue & Asser Levy Place)
New York, NY 10010
(212) 686-7500
www.veterans.ny.gov
The division works closely with federal, state, municipal, and private agencies to garner resources and knowledge to help Veterans and their families with economic, employment, rehabilitation, medical treatment, home health care, education, and tax

exemption needs.

### Robin Hood Foundation Veterans

826 Broadway, 9th Floor New York, New York 10003 (212) 227-6601 www.robinhood.org/veterans The Robin Hood Foundation (RHF) invests in programs and initiatives that support and benefit veterans. RHF provides access to services (education, employment, mental health, housing, legal services, etc.) for vets and their families.

### **SAGEVets**

305 Seventh Avenue, 15<sup>th</sup> Floor New York, NY 10001 (212) 741-2247 x255 www.sageusa.org/nyc/ sagevets/index.cfm SAGEVets is a partnership between SAGE (Services & Advocacy for GLBT Elders) and the Veterans Justice/LGBT Projects of Legal Services NYC to help LGBT older adults who are military service veterans improve their access to VA benefits and their overall health and wellness. SAGEVets serves LGBT veterans over the age of 50 who reside in New York State. In addition to general assistance, SAGEVets will provide guidance to veterans impacted by the military's policies regarding LGBT people.

# United War Veterans Council, Inc.

1 Centre Street
22<sup>nd</sup> Floor, #2208
New York, NY 10007
(212) 693-1476
The mission of the United
War Veterans Council is to
mobilize our communities to
honor and support America's
veterans. UWVC hopes to unite
veterans groups, community
organizations, city, state
and federal agencies, local
businesses, and the general
public behind efforts to care for
veterans of all eras.

## USO of Metropolitan New York

and their families.

625 Eighth Avenue (between West 40<sup>th</sup> & West 41<sup>st</sup> Streets)

New York, NY 10018 (212) 695-6160 www.usonyc.org Hours: 8:30am - 7:30pm daily A nonprofit, congressionally chartered, private organization, the USO relies on the generosity of individuals, organizations and corporations to support its activities. Millions of times each year at hundreds of locations around the world, the USO lifts the spirits of America's troops

# Veterans' Health Care Benefits (CHAMPVA)

(800) 733-8387
www.va.gov/
COMMUNITYCARE/
programs/dependents/
champva/
The Civilian Health and Medical
Program of the Department of
Veterans Affairs (CHAMPVA)
is a comprehensive health care
program in which the VA shares
the cost of covered health care
services and supplies with
eligible beneficiaries.
General Benefits: (877) 222-VETS

### Yoga for Vets NYC

Integral Yoga Institute (IYI)

or (877) 222-8387

227 West 13th Street (between 7th and 8th Avenues) New York, NY 10011 (212) 929-0586 Email: info@yogaforvetsnyc.org www.yogaforvetsnyc.org Yoga for Vets NYC was founded in 2008 and is the longest running yoga and meditation program for veterans in NYC. Created by a former Marine, the class is taught by veterans, for veterans. Every veteran is welcome, regardless of physical ability, age, race, religion, national origin, gender, sexual orientation, gender identity or expression, discharge characterization or status, era of service, or other life experience.