

SENATOR THOMAS K. DUANE

29th SENATORIAL DISTRICT • NEW YORK STATE SENATE

Fall 2011

Important Phone Numbers

29th District

All numbers are 212 area code unless otherwise listed. For general New York City inquiries, call 311 or TTY 212-504-4115

Crime

Emergency / Crime in Progress.....911

Local Precincts (Each precinct has a community council, composed of civilians who hold regular meetings open to the public with the precinct officers to discuss issues and community concerns):

1st Precinct (West Side South of Houston)334-0611

6th Precinct (West 14th to Houston Street)741-4811

9th Precinct (East 14th to Houston Street)477-7811

10th Precinct

(43rd to 14th Street West of 7th Ave.)741-8211

13th Precinct

(29th to 14th Street East of 7th Avenue)477-7411

20th Precinct (Upper West Side)580-6411

Central Park Precinct.....570-4820

Midtown No. Precinct (West 40's, 50's).....767-8400

Midtown So. Precinct

(Midtown 30's, Low 40's)239-9811

Disabled Issues

Americans with Disabilities Act

Information Line 800 514-0301

Center for the Independence

of the Disabled in NY674-2300

Disabled in Action (Voice/TTY)..... 718 261-3737

Disability Rent Increase Exemption Program311

Lighthouse (*Visually Impaired*)821-9200

Mayor's Office for People with Disabilities.....788-2830

NY Society for the Deaf366-8335

New York Relay Service 800 421-1220

General Information or Assistance

Birth / Death Certificates788-4520

Business Assistance Information.....618-8914

Children

NYS Child Abuse Hotline 800 342-3720

Center for Children's Initiatives929-7604

Day Care Licensing676-2444

NYC Emergency Children's Services



Dear Friend:

New York's 29th State Senate District lies at the heart of the world's most exciting and vibrant city. And those of us who live here know that day-to-day challenges come along with that excitement. Often, in order to find out our rights, access available services or file a complaint, we must contact public agencies and/or community organizations. While many resources are now available online, even in this Internet age many questions are best answered or most easily explained by picking up the phone and speaking to a person with knowledge and sensitivity. Yet identifying which agency has jurisdiction or expertise and even finding a correct phone number can be a time consuming and difficult task.

To help connect constituents to the resources they need, I have periodically compiled and published a listing of important numbers. While this list is not exhaustive, I have heard from many people that they found it helpful and would greatly appreciate an updated version.

As always, if there are additional ways in which my office may be of service to you, please do not hesitate to contact us.

Sincerely,

New York State Senator Thomas K. Duane
29th District
District Office: 212-633-8052
duane@nysenate.gov

(24-hrs) 966-8000
 NYS Foster Parenting / Adoption Info 676-9474
 Health Clinic at The Door 941-9090
 Prevent Blindness
 (Vision Screenings).....800 850-2020
 NYC Youth Programs & Services.....800 246-4646
 Domestic Partner Registration
 (City Clerk) 669-2400
 Elections / Voter Registration
 NYC 868-3692
 State518 474-6220
 Environmental Protection Agency
 (Federal)..... 637-3000
 Fire Department Information718 999-2000
 Greenwich Village Society for
 Historic Preservation 475-9585
 Historic Districts Council 614-9107
 Hospitals, Public..... 788-3327
 Landmarks Preservation Commission 669-7700
 Landmark West 496-8110
 Libraries, NY Public (General Info)917 275-6975
 Metropolitan Waterfront Alliance 935-9831
 Marriage License Information (City Clerk) 669-2400
 Motor Vehicles, Department..... 645-5550
 MTA
 HQ (Hearings / Policy / Planning)..... 878-7000
 Travel Information.....718 330-1234
 Community Relations.....646 252-2659
 Permanent Citizens Advisory
 Committee 878-7087
 NY Landmarks Conservancy 995-5260
 NYS Consumer Protection Board800 697-1220
 Parks
 Tree Planting 360-8733
 Tennis: Central Park 280-0205
 East River Park 533-0656
 State Parks in NYC (Riverbank, etc.) 694-3600
 Hudson River Park..... 627-2020
 Passports 206-3500
 Pets
 AC&C Manhattan Animal Care Center
 (Lost or Found Animals) 788-4000
 ASPCA (Reporting Animal Cruelty) 876-7700
 ext. 4450
 Post Office, NY District Manager 330-3600
 Recreation Centers (Gyms, Programs, Pools)
 Hamilton Fish
 (129 Pitt St. at E. Houston)..... 387-7687
 Asser Levy (E. 23^d St. & Avenue A)..... 447-2020

Tony Dapolito
 (1 Clarkson St. & 7th Ave. So.)242-5228
 Chelsea (430 West 25th Street)255-3705
 Street Fair / Closure Permits788-7439
 Schools, Public
 Department of Education.....374-6000
 Special Investigator Complaint Line510-1500
 City University of New York.....794-5555
 Baruch College802-2000
 Borough of Manhattan C.C.346-8000
 City College650-7000
 Hunter College772-4000
 John Jay College of Criminal Justice237-8000
 CUNY Graduate Center817-7000
 SUNY..... 518 443-5555
 Taxes
 Internal Revenue Service 800 829-1040
 NYC Department of Finance669-4855
 NYS Department of Taxation
 and Finance.....459-7702
 Low Income Tax Clinic /
 Legal Assistance636-7353
 Television
 NYC TV669-7400
 Public Access TV
 (Manhattan Neighborhood Network)757-2670
 NYC Department of Information
 Technology and Telecommunications
 (Cable Issues) 718 403-8000
 Utilities, Public Service Commission..... 800 342-3377
 Veterans
 Department of Veterans Affairs Helpline
 800 827-1000
 VA Harbor Healthcare System686-7500
 United Spinal Association..... 718 803-3782
 Zoning / Dept. of City Planning720-3300

Health

Alzheimer's Center and Long-Term Care442-3086
 American Cancer Society586-8700
 American Heart Association878-5900
 Callen-Lorde Health Center
 (LGBT Health Concerns)271-7200
 Community Healthcare Network 866 246-8259
 Gay Men's Health Crisis367-1000
 Immunization Hotline676-2323
 Lead Poisoning Hotline226-5323
 LIFENET (Mental Health Issues) 800 543-3638
 NYC Department of Health

Call Center (24-hour, Multilingual)800 825-5448
 NYC Health Dept. STD Line (Results) 720-7128
 NYS AIDS Hotline (Info, Counseling, Referrals
 for Free, Anonymous or Confidential Testing)
800 541-2437
 Planned Parenthood 274-7200
 Ryan Community Health Center 749-1820
 Teen Pregnancy (Growing Up Healthy) ..800 522-5006
 Youth Clinic at The Door 941-9090

Housing and Tenants

Affordable Housing Hotline 863-5610
 Spanish 863-5620
 Housing Code Enforcement..... 863-8602
 Loft Tenants
 NYC Loft Board..... 566-5663
 Lower Manhattan Loft Tenants..... 539-3538
 Mitchell-Lama Program (HPD) 863-6500
 Mitchell-Lama Complaint Line (DHCR) ...866 463-7753
 NYC Council of Cooperatives and Condos... 496-7400
 NYC Housing Authority (NYCHA) 306-3000
 NYCHA Nights & Weekend Repair Hotline... 289-8000
 NYC Rent Guidelines Board 385-2934
 Tenant Information / Advocacy
 Chelsea Coalition on Housing 243-0544
 Good Old Lower East Side 533-2541
 Housing Conservation Coordinators..... 541-5996
 Hudson Guild 760-9800
 Legal Services
 (Assistance with Housing Court) 431-7200
 Met Council on Housing 979-0611
 Tenants and Neighbors 608-4320
 West Side SRO Law Project..... 799-9638

Immigration

Business Center for New Americans 425-5051
 Catholic Charities 371-1011
 x3700
 NY Immigration Coalition 627-2227
 NYC Mayor's Office of Immigrant Affairs..... 311
 US Citizenship & Immigration Services ..800 375-5283
 (TTY).....800 767-1833

**Lesbian / Gay / Bisexual /
 Transgender Issues**

Callen-Lorde Health Center 271-7200
 Domestic Partner Registration (City Clerk) ... 669-2400
 Gender Identity Project (Transgender) 620-7310

Gay & Lesbian Anti-Violence Project.....714-1184
 Hetrick-Martin Institute /
 Harvey Milk High School (LGBT Youth)674-2400
 PFLAG NYC (Parents & Friends) 646 240-4288
 Services & Advocacy for LGBT Elders 741-2247
 The LGBT Center.....620-7310

Making a Complaint

*For all Crime / Fire / Health Emergencies, call 911.
 For all Air / Noise / Water / Sewer / Industrial Waste
 Complaints, call the NYC Department of
 Environmental Protection, at 311.
 For all health related complaints such as food or
 restaurant problems, rats or other pests, call the NYC
 Depart. of Health and Mental Hygiene at 311.
 For any complaints about City services or for info.
 about neighborhood affairs, you may also call:*

The Mayor's Community Affairs Unit788-7418

Or call your local Community Board:

CB 1 (Below Canal Street).....442-5050
 CB 2 (Village / SoHo / NoHo /
 Little Italy / Chinatown)979-2272
 CB 3 (East Village / Lower East Side)533-5300
 CB 4 (Chelsea / Hell's Kitchen)736-4536
 CB 5 (Midtown)465-0907
 CB 6 (East Side)319-3750
 CB 7 (Upper West Side)362-4008

Other important direct complaint numbers are:

Arson Hotline 718 722-3600
 Asbestos Enforcement..... 212 775 3538
 Childcare Complaint Assistance.....311
 Con Ed Emergencies (Electric & Gas) ... 800 350-9346
 Corruption Investigation
 City Government825-5959
 State Government 800 367-4448
 Discrimination
 NYC Human Rights Commission306-7500
 NYS Division of Human Rights 718 741-8400
 Environmental Control Board.....361-1400
 Federal Communications Commission ... 888 225-5322
 Mayor's Office of Film, Theatre
 & Broadcasting.....489-6710
 Medicaid Providers Fraud.....417-5300
 MTA Buses and Subways Complaints.... 718 330-3322
 Off Track Betting Complaints.....221-5200
 US Post Office 800 275-8777
 Taxi Complaint.....311

Poverty / Homelessness / Public Assistance

Coalition for the Homeless	776-2000
City Harvest.....	917 351-8742
Food Bank	894-8094
Fair Hearings (<i>Benefits Cut Off</i>).....	518 474-8781
Fortune Society (<i>Job Training and Placement for the Formerly Incarcerated</i>).....	691-7554
Home Energy Assistance Program	800 692-0557
Housing Works (<i>People with HIV/AIDS</i>)	645-8111
Hunger Hotline	866 888-8777
Literacy Assistance Center	803-3300
Medicaid Helpline	888 692-6116
NYC Department of Homeless Services	800 994-6494
New York City Coalition Against Hunger (<i>Hunger and Food Resources</i>).....	825-0028
NYC Housing Authority	306-3000
Partnership for the Homeless.....	645-3444
Public Benefits Resource Center	614-5552
Temporary/Disability Assistance	800 342-3009
Urban Justice Center	646 602-5600

Senior Citizen Issues

Access-A-Ride.....	646 252-5252
.....	877 337-2017
Caring Community	777-3555
City Meals on Wheels	687-1234
Elderly Pharmaceutical Insurance	
Coverage(EPIC) Program	800 332-3742
Encore Community Service.....	581-2910
Greenwich House Senior Center	242-4140
Hudson Guild Senior Center	924-6710
Joint Public Affairs Committee for Older Adults	273-5262
Legal Services for the Elderly	391-0120
Medicare.....	800 633-4227
Medicare Rights Center	869-3850
NY Foundation for Senior Citizens.....	962-7559
NYC Department for the Aging	442-1000
NYS Office for the Aging	800 342-9871
Council Senior Center	799-7205
One Stop Senior Services.....	864-7900
Penn South Program for Seniors	243-3670
Project FIND.....	947-5466
Senior Citizen Rent Increase Exemption Program.....	311
Services and Advocacy for LGBT Elders.....	741-2247
Stein Senior Center.....	646 395-8083

Visiting Neighbors, Inc260-6200

Women’s Issues

Asian Women’s Center	888 888-7702
Domestic and Sexual Violence Referrals (<i>Bilingual</i>)	800 942-6908
(<i>English</i>)	800 942-6906
National Organization for Women (NYC)	627-9895
Planned Parenthood	274-7200
NARAL	343-0114
Non-Traditional Employment for Women	627-6252
NYC Domestic Violence Hotline	800 621-4673
NYC Alliance Against Sexual Assault.....	229-0345
Teen Pregnancy (<i>Growing Up Healthy</i>)..	800 522-5000

How My Office Can Better Serve You

My staff can assist you with questions about a wide range of issues including housing, healthcare, benefits/entitlements, education, etc., and can often help you resolve problems with City and State agencies. While we cannot offer legal advice or intervene in pending litigation, nor can we guarantee that any agency will decide a matter in your favor, we can help you cut through “red tape” and either make sure—or show you how to make sure—that your inquiry is given the time and attention it deserves.

So that we may best serve you, when you call or write my district office, please have copies on hand of all written communication about the matter as well as notes of any calls, including dates, times and names of people to whom you have already spoken. **If your concern is a local issue, please first lodge your complaint with the City by calling 311 and make sure you write down your complaint number. If you do not receive satisfactory results from your efforts, please call my office at (212) 633-8052 and tell us your name, address and general area of concern.** You will then be directed to the staff member best able to help you.