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October 16, 2014

Carmen Bianco  
President  
MTA New York City Transit  
2 Broadway  
New York, NY 10004

Dear President Bianco,

I am writing to urge you to restore the portion of the M104 bus line which ran across 42<sup>nd</sup> Street from Times Square to First Avenue prior to the service cuts MTA New York City Transit implemented in June 2010, and to reverse recent reductions in service on this line.

As you know, the M104 now only travels north-south and terminates at 41<sup>st</sup> Street between Seventh and Eighth Avenues, depriving riders of a one-seat ride between the Upper West Side and First Avenue and 42<sup>nd</sup> Street, passing Grand Central Terminal along the way. Thousands of riders who previously took advantage of that convenience must now transfer to a second mode of transportation to get to their final destination, adding time and in some cases expense to the trip. The transfer is a particular hardship for very young, disabled and elderly riders.

I have also been alerted by a number of M104 riders about the adverse impact of recent service cuts. Wait times between buses are now reportedly as long as 20 minutes during normal weekday hours. I hope you will agree that waits of this length on such a heavily used line are excessive. I encourage you to restore more frequent service.

Thank you for your consideration of my requests. Should you have any questions, please contact me at 212-633-8052.

Sincerely,

A handwritten signature in black ink that reads "Brad Hoylman".

Brad Hoylman  
New York State Senate  
27<sup>th</sup> District

cc: Manhattan Community Boards 4, 5, 6, and 7

